



First Quarter Report  
FOR THE THREE MONTHS ENDED  
MARCH 31, 2014

STRENGTH | FOCUS | GROWTH



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#### Caution Regarding Forward-Looking Statements

Certain statements in this report, other than statements of historical fact, are forward-looking statements based on certain assumptions and reflect IGM Financial's current expectations. Forward-looking statements are provided to assist the reader in understanding the Company's financial position and results of operations as at and for the periods ended on certain dates and to present information about management's current expectations and plans relating to the future. Readers are cautioned that such statements may not be appropriate for other purposes. These statements may include, without limitation, statements regarding the operations, business, financial condition, expected financial results, performance, prospects, opportunities, priorities, targets, goals, ongoing objectives, strategies and outlook of the Company, as well as the outlook for North American and international economies, for the current fiscal year and subsequent periods. Forward-looking statements include statements that are predictive in nature, depend upon or refer to future events or conditions, or include words such as "expects", "anticipates", "plans", "believes", "estimates", "seeks", "intends", "targets", "projects", "forecasts" or negative versions thereof and other similar expressions, or future or conditional verbs such as "may", "will", "should", "would" and "could".

This information is based upon certain material factors or assumptions that were applied in drawing a conclusion or making a forecast or projection as reflected in the forward-looking statements, including the perception of historical trends, current conditions and expected future developments, as well as other factors that are believed to be appropriate in the circumstances. While the Company considers these assumptions to be reasonable based on information currently available to management, they may prove to be incorrect.

By its nature, this information is subject to inherent risks and uncertainties that may be general or specific and which give rise to the possibility that expectations, forecasts, predictions, projections or conclusions will not prove to be accurate, that assumptions may not be correct and that objectives, strategic goals and priorities will not be achieved.

A variety of material factors, many of which are beyond the Company's and its subsidiaries' control, affect the operations, performance and results of the Company, and its subsidiaries, and their businesses, and could cause actual results to differ materially from current expectations of estimated or anticipated events or results. These factors include, but are not limited to: the impact or unanticipated impact of general economic, political and market factors in North America and internationally, interest and foreign exchange rates, global equity and capital markets, management of market liquidity and funding risks, changes in accounting policies and methods used to report financial condition (including uncertainties associated with critical accounting assumptions and estimates), the effect of applying future accounting changes, operational and reputational risks, business competition, technological change, changes in government regulations and legislation, changes in tax laws, unexpected judicial or regulatory proceedings, catastrophic events, the Company's ability to complete strategic transactions, integrate acquisitions and implement other growth strategies, and the Company's and its subsidiaries' success in anticipating and managing the foregoing factors.

The reader is cautioned that the foregoing list is not exhaustive of the factors that may affect any of the Company's forward-looking statements. The reader is also cautioned to consider these and other factors, uncertainties and

potential events carefully and not place undue reliance on forward-looking statements.

Other than as specifically required by applicable Canadian law, the Company undertakes no obligation to update any forward-looking statements to reflect events or circumstances after the date on which such statements are made, or to reflect the occurrence of unanticipated events, whether as a result of new information, future events or results, or otherwise.

Additional information about the risks and uncertainties of the Company's business and material factors or assumptions on which information contained in forward-looking statements is based is provided in its disclosure materials filed with the securities regulatory authorities in Canada, available at [www.sedar.com](http://www.sedar.com).

#### Non-IFRS Financial Measures and Additional IFRS Measures

This report contains non-IFRS financial measures and additional IFRS measures. Net earnings available to common shareholders, which is an additional measure in accordance with International Financial Reporting Standards (IFRS), may be subdivided into two components consisting of:

- Operating earnings available to common shareholders; and
- Other items, which include the after-tax impact of any item that management considers to be of a non-recurring nature or that could make the period-over-period comparison of results from operations less meaningful.

Terms by which non-IFRS financial measures are identified include but are not limited to "operating earnings available to common shareholders", "operating earnings per share", "operating return on average common equity" and other similar expressions used to provide management and investors with additional measures to assess earnings performance. As well, "earnings before interest and taxes (EBIT)", "earnings before interest, taxes, depreciation and amortization (EBITDA)" and "adjusted earnings before interest, taxes, depreciation and amortization (Adjusted EBITDA)" are non-IFRS financial measures used to provide management, investors and investment analysts with additional measures to evaluate and analyze the Company's results. EBITDA is a common measure used in the asset management industry to assess profitability before the impact of different financing methods, income taxes, depreciation of capital assets and amortization of intangible assets. Other items of a nonrecurring nature, or that could make the period-over-period comparison of results from operations less meaningful, are further excluded to arrive at Adjusted EBITDA. However, non-IFRS financial measures do not have standard meanings prescribed by IFRS and are not directly comparable to similar measures used by other companies. Please refer to the appropriate reconciliations of these non-IFRS financial measures to measures prescribed by IFRS.

Terms by which additional IFRS measures are identified include "earnings before income taxes" and "net earnings available to common shareholders". Additional IFRS measures are used to provide management and investors with additional measures to assess earnings performance. These measures are considered additional IFRS measures as they are in addition to the minimum line items required by IFRS and are relevant to an understanding of the entity's financial performance.

## FINANCIAL HIGHLIGHTS

As at and for the three months ended March 31  
(unaudited)

	2014	2013	CHANGE		
<b>Net earnings available to common shareholders</b> (\$ millions)	<b>\$ 194.4</b>	\$ 180.5	<b>7.7 %</b>		
<b>Diluted earnings per share</b>	<b>0.77</b>	0.72	<b>6.9</b>		
<b>Return on equity</b>	<b>16.9%</b>	16.8%			
<b>Dividends per share</b>	<b>0.5375</b>	0.5375	–		
<b>Total assets under management<sup>(1)</sup></b> (\$ millions)	<b>\$ 137,315</b>	\$ 125,796	<b>9.2 %</b>		
<b>Investors Group</b>					
<b>Mutual funds</b>	<b>70,877</b>	62,999	<b>12.5</b>		
<b>Mackenzie</b>					
<i>Mutual funds</i>	<i>48,059</i>	<i>42,410</i>			
<i>Sub-advisory, institutional and other accounts</i>	<i>20,308</i>	<i>21,855</i>			
<b>Total</b>	<b>68,367</b>	64,265	<b>6.4</b>		
<b>Counsel</b>					
<b>Mutual funds</b>	<b>3,587</b>	3,080	<b>16.5</b>		
For the three months ended March 31, 2014	<b>INVESTORS GROUP</b>	<b>MACKENZIE</b>	<b>COUNSEL</b>	<b>TOTAL<sup>(2)</sup></b>	
		<i>Mutual Funds</i>	<i>Total</i>		
<b>Mutual Funds and Institutional Sales</b> (\$ millions)					
<b>Gross sales</b>	<b>\$ 2,229</b>	\$ 2,374	<b>\$ 3,866</b>	<b>\$ 157</b>	<b>\$ 5,718</b>
<b>Net sales</b>	<b>410</b>	354	<b>782</b>	<b>40</b>	<b>1,102</b>

(1) Total assets under management excluded \$5.5 billion of assets sub-advised by Mackenzie on behalf of Investors Group and Investment Planning Counsel (\$4.5 billion at March 31, 2013).

(2) Total Gross Sales and Net Sales for the three months ended March 31, 2014 excluded \$534 million and \$130 million respectively in accounts sub-advised by Mackenzie on behalf of Investors Group and Investment Planning Counsel.

## REPORT TO SHAREHOLDERS

### FINANCIAL RESULTS

Net earnings available to common shareholders for the three months ended March 31, 2014 were \$194.4 million or 77 cents per share compared to net earnings available to common shareholders of \$180.5 million or 72 cents per share for the comparative period in 2013.

Revenues for the three months ended March 31, 2014 were \$714.8 million compared to \$652.7 million for the comparative period in 2013. Expenses were \$461.7 million for the first quarter of 2014 compared to \$418.7 million a year ago.

Total assets under management at March 31, 2014 were \$137.3 billion compared to \$125.8 billion at March 31, 2013. Mutual fund assets under management at March 31, 2014 were \$122.5 billion compared to \$108.5 billion at March 31, 2013.

### INVESTORS GROUP OPERATIONS

Mutual fund sales for the first quarter of 2014 were \$2.23 billion compared to \$2.03 billion in the prior year, and mutual fund net sales for the first quarter were \$410 million compared to net sales of \$376 million a year ago.

The twelve month trailing redemption rate (excluding money market funds) was 9.3% at March 31, 2014, compared to 9.4% at December 31, 2013.

Mutual fund assets under management at March 31, 2014 were \$70.9 billion compared to \$63.0 billion at March 31, 2013.

### MACKENZIE OPERATIONS

Mutual fund sales for the first quarter of 2014 were \$2.37 billion, an increase of 23.2% compared to \$1.93 billion in the prior year. Mutual fund net sales for the first quarter were \$354 million compared to net sales of \$99 million a year ago.

Total sales for the first quarter of 2014 were \$3.87 billion compared to \$3.28 billion in the prior year. Total net sales for the first quarter were \$782 million compared to total net sales of \$254 million a year ago.

Mackenzie's total assets under management at March 31, 2014 were \$68.4 billion compared to \$64.3 billion at March 31, 2013. Mutual fund assets under management at March 31, 2014 were \$48.1 billion compared to \$42.4 billion a year ago.

**INVESTMENT PLANNING  
COUNSEL OPERATIONS**

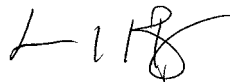
Assets under administration were \$22.2 billion as at March 31, 2014 compared to \$16.9 billion at March 31, 2013. Counsel Portfolio Services Inc. (Counsel) mutual fund assets under management at March 31, 2014 were \$3.6 billion compared to \$3.1 billion at March 31, 2013.

Counsel mutual fund sales for the first quarter of 2014 were \$157 million compared to \$131 million in 2013 and mutual fund net sales were \$40 million compared to net sales of \$12 million a year ago.

**DIVIDENDS**

The Board of Directors has declared a dividend of 53.75 cents per share on the Company's common shares and has declared a dividend of \$0.36875 per share on the Company's 5.90% Non-Cumulative First Preferred Shares, Series "B". The common share dividend and the preferred share dividend are payable on July 31, 2014 to shareholders of record on June 30, 2014.

On behalf of the Board of Directors,



Murray J. Taylor  
*Co-President and  
Chief Executive Officer  
IGM Financial Inc.*



Jeffrey R. Carney  
*Co-President and  
Chief Executive Officer  
IGM Financial Inc.*

May 9, 2014

## **MANAGEMENT'S DISCUSSION AND ANALYSIS**

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# Management's Discussion and Analysis

The Management's Discussion and Analysis (MD&A) presents management's view of the results of operations and financial condition of IGM Financial Inc. (IGM Financial or the Company) as at and for the three months ended March 31, 2014 and should be read in conjunction with the unaudited Interim Condensed Consolidated Financial Statements (Interim Financial Statements) as well as the 2013 IGM Financial Inc. Annual Report filed on [www.sedar.com](http://www.sedar.com). Commentary in the MD&A as at and for the three months ended March 31, 2014 is as of May 9, 2014.

## Basis of Presentation and Summary of Accounting Policies

The Interim Financial Statements of IGM Financial, which are the basis of the information presented in the Company's MD&A, have been prepared in accordance with International Accounting Standard 34, *Interim Financial Reporting* (IFRS) and are presented in Canadian dollars (Note 2 of the Interim Financial Statements).

### FORWARD-LOOKING STATEMENTS

Certain statements in this MD&A, other than statements of historical fact, are forward-looking statements based on certain assumptions and reflect IGM Financial's current expectations. Forward-looking statements are provided to assist the reader in understanding the Company's financial position and results of operations as at and for the periods ended on certain dates and to present information about management's current expectations and plans relating to the future. Readers are cautioned that such statements may not be appropriate for other purposes. These statements may include, without limitation, statements regarding the operations, business, financial condition, expected financial results, performance, prospects, opportunities, priorities, targets, goals, ongoing objectives, strategies and outlook of the Company, as well as the outlook for North American and international economies, for the current fiscal year and subsequent periods. Forward-looking statements include statements that are predictive in nature, depend upon or refer to future events or conditions, or include words such as "expects", "anticipates", "plans", "believes", "estimates", "seeks", "intends", "targets", "projects", "forecasts" or negative versions thereof and other similar expressions, or future or conditional verbs such as "may", "will", "should", "would" and "could".

This information is based upon certain material factors or assumptions that were applied in drawing a conclusion or making a forecast or projection as reflected in the forward-looking statements,

including the perception of historical trends, current conditions and expected future developments, as well as other factors that are believed to be appropriate in the circumstances. While the Company considers these assumptions to be reasonable based on information currently available to management, they may prove to be incorrect.

By its nature, this information is subject to inherent risks and uncertainties that may be general or specific and which give rise to the possibility that expectations, forecasts, predictions, projections or conclusions will not prove to be accurate, that assumptions may not be correct and that objectives, strategic goals and priorities will not be achieved.

A variety of material factors, many of which are beyond the Company's and its subsidiaries' control, affect the operations, performance and results of the Company, and its subsidiaries, and their businesses, and could cause actual results to differ materially from current expectations of estimated or anticipated events or results. These factors include, but are not limited to: the impact or unanticipated impact of general economic, political and market factors in North America and internationally, interest and foreign exchange rates, global equity and capital markets, management of market liquidity and funding risks, changes in accounting policies and methods used to report financial condition (including uncertainties associated with critical accounting assumptions and estimates), the effect of applying future accounting changes, operational and reputational risks, business

competition, technological change, changes in government regulations and legislation, changes in tax laws, unexpected judicial or regulatory proceedings, catastrophic events, the Company's ability to complete strategic transactions, integrate acquisitions and implement other growth strategies, and the Company's and its subsidiaries' success in anticipating and managing the foregoing factors.

The reader is cautioned that the foregoing list is not exhaustive of the factors that may affect any of the Company's forward-looking statements. The reader is also cautioned to consider these and other factors, uncertainties and potential events carefully and not place undue reliance on forward-looking statements.

Other than as specifically required by applicable Canadian law, the Company undertakes no obligation to update any forward-looking statements to reflect events or circumstances after the date on which such statements are made, or to reflect the occurrence of unanticipated events, whether as a result of new information, future events or results, or otherwise.

Additional information about the risks and uncertainties of the Company's business and material factors or assumptions on which information contained in forward-looking statements is based is provided in its disclosure materials, including this Management's Discussion and Analysis and its most recent Annual Information Form, filed with the securities regulatory authorities in Canada, available at [www.sedar.com](http://www.sedar.com).

### NON-IFRS FINANCIAL MEASURES AND ADDITIONAL IFRS MEASURES

Net earnings available to common shareholders, which is an additional measure in accordance with IFRS, may be subdivided into two components consisting of:

- Operating earnings available to common shareholders; and
  - Other items, which include the after-tax impact of any item that management considers to be of a non-recurring nature or that could make the period-over-period comparison of results from operations less meaningful.
- "Operating earnings available to common shareholders", "operating diluted earnings per share" (EPS) and "operating return on average common equity" (ROE) are non-IFRS financial measures which are used to provide management and investors with additional measures to assess earnings performance. These non-IFRS financial

measures do not have standard meanings prescribed by IFRS and may not be directly comparable to similar measures used by other companies.

"Earnings before interest and taxes" (EBIT), "earnings before interest, taxes, depreciation and amortization" (EBITDA) and "adjusted earnings before interest, taxes, depreciation and amortization" (Adjusted EBITDA) are also non-IFRS financial measures. EBIT, EBITDA and Adjusted EBITDA are alternative measures of performance utilized by management, investors and investment analysts to evaluate and analyze the Company's results. EBITDA is a common measure used in the asset management industry to assess profitability before the impact of different financing methods, income taxes, depreciation of capital assets and amortization of intangible assets. Other items of a non-recurring nature, or that could make the

period-over-period comparison of results from operations less meaningful, are further excluded to arrive at Adjusted EBITDA. These non-IFRS financial measures do not have standard meanings prescribed by IFRS and may not be directly comparable to similar measures used by other companies.

"Earnings before income taxes" and "net earnings available to common shareholders" are additional IFRS measures which are used to provide management and investors with additional measures to assess earnings performance. These measures are considered additional IFRS measures as they are in addition to the minimum line items required by IFRS and are relevant to an understanding of the entity's financial performance.

Refer to the appropriate reconciliations of non-IFRS financial measures to reported results in accordance with IFRS in Tables 1, 2 and 3.

# IGM Financial Inc.

## Summary of Consolidated Operating Results

IGM Financial Inc. (TSX:IGM) is one of Canada's premier financial services companies. The Company's principal businesses are Investors Group Inc. and Mackenzie Financial Corporation, each operating distinctly primarily within the advice segment of the financial services market.

Total assets under management were \$137.3 billion at March 31, 2014, the highest quarter end level in the history of the Company, and compared with \$125.8 billion at March 31, 2013 and \$131.8 billion at December 31, 2013. Average total assets under management for the first quarter of 2014 were \$134.2 billion compared to \$124.0 billion in the first quarter of 2013.

Mutual fund assets under management were \$122.5 billion at March 31, 2014, the highest quarter end level in the history of the Company, and compared with \$108.5 billion at March 31, 2013 and

\$117.6 billion at December 31, 2013. Average mutual fund assets under management for the first quarter of 2014 were \$119.7 billion compared to \$106.9 billion in the first quarter of 2013.

Net earnings available to common shareholders for the three months ended March 31, 2014 were \$194.4 million or 77 cents per share compared to net earnings available to common shareholders of \$180.5 million or 72 cents per share for the comparative period in 2013.

Shareholders' equity was \$4.8 billion as at March 31, 2014, compared to \$4.7 billion as at December 31, 2013. Return on average common equity for the three months ended March 31, 2014 was 16.9% compared with 16.8% for the comparative period in 2013. The quarterly dividend per common share declared in the first quarter of 2014 was 53.75 cents, unchanged from the fourth quarter of 2013.

TABLE 1: RECONCILIATION OF NON-IFRS FINANCIAL MEASURES

Three months ended	2014 MARCH 31		2013 DECEMBER 31		2013 MARCH 31	
	EARNINGS	EPS <sup>(1)</sup>	EARNINGS	EPS <sup>(1)</sup>	EARNINGS	EPS <sup>(1)</sup>
(\$ millions)						
<b>Operating earnings available to common shareholders – Non-IFRS measure</b>	\$ 194.4	\$ 0.77	\$ 198.7	\$ 0.79	\$ 180.5	\$ 0.72
Restructuring and other charges, net of tax	–	–	(10.6)	(0.04)	–	–
Proportionate share of affiliate's provision	–	–	9.0	0.03	–	–
<b>Net earnings available to common shareholders – IFRS</b>	\$ 194.4	\$ 0.77	\$ 197.1	\$ 0.78	\$ 180.5	\$ 0.72
<b>Adjusted EBITDA – Non-IFRS measure</b>	\$ 345.0		\$ 350.0		\$ 329.0	
Restructuring and other charges	–		(14.6)		–	
Proportionate share of affiliate's provision	–		9.0		–	
<b>EBITDA – Non-IFRS measure</b>	345.0		344.4		329.0	
Commission amortization	(60.7)		(59.7)		(63.9)	
Amortization of capital assets and intangible assets and other	(8.4)		(7.9)		(8.3)	
Interest expense on long-term debt	(22.8)		(23.3)		(22.8)	
Earnings before income taxes	253.1		253.5		234.0	
Income taxes	(56.5)		(54.2)		(51.3)	
Perpetual preferred share dividends	(2.2)		(2.2)		(2.2)	
<b>Net earnings available to common shareholders – IFRS</b>	\$ 194.4		\$ 197.1		\$ 180.5	

(1) Diluted earnings per share



## REPORTABLE SEGMENTS

IGM Financial's reportable segments, which reflect the current organizational structure and internal financial reporting, are:

- Investors Group
- Mackenzie
- Corporate and Other.

Management measures and evaluates the performance of these segments based on EBIT as shown in Tables 2 and 3. Segment operations are discussed in each of their respective Review of Segment Operating Results sections of the MD&A.

Certain items reflected in Tables 2 and 3 are not allocated to segments:

- *Interest expense* – represents interest expense on long-term debt.
- *2013 restructuring and other charges* – includes:
  - Expenses related to Mackenzie's strategic review of its ongoing activities in the fourth quarter, consisting primarily of severance and other costs.

- Transaction and other costs related to the acquisition of Independent Planning Group Inc. and its subsidiaries by Investment Planning Counsel.
- *2013 Proportionate share of affiliate's provision* – represents changes in litigation provisions recorded by Great-West Lifeco Inc. (Lifeco). In the fourth quarter of 2013, Lifeco recorded net changes in litigation provisions and the Company's after-tax proportionate share was a benefit of \$9.0 million.
- *Income taxes* – changes in the effective tax rates are shown in Table 4.

Tax planning may result in the Company recording lower levels of income taxes. Management monitors the status of its income tax filings, and regularly assesses the overall adequacy of its provision for income taxes and, as a result, income taxes recorded in prior years may be adjusted in the current year. The effect of changes in management's best estimates reported in operating earnings are reflected in Other items, which also includes, but is not limited

TABLE 2: CONSOLIDATED OPERATING RESULTS BY SEGMENT – Q1 2014 VS. Q1 2013

Three months ended (\$ millions)	INVESTORS GROUP		MACKENZIE		CORPORATE & OTHER		TOTAL	
	2014 MAR. 31	2013 MAR. 31	2014 MAR. 31	2013 MAR. 31	2014 MAR. 31	2013 MAR. 31	2014 MAR. 31	2013 MAR. 31
<b>Revenues</b>								
Fee income	\$ 415.2	\$ 374.2	\$ 201.0	\$ 190.5	\$ 57.2	\$ 45.2	\$ 673.4	\$ 609.9
Net investment income and other	13.2	18.4	1.3	1.7	26.9	22.7	41.4	42.8
	428.4	392.6	202.3	192.2	84.1	67.9	714.8	652.7
<b>Expenses</b>								
Commission	130.5	121.1	73.8	66.6	38.9	30.3	243.2	218.0
Non-Commission	109.9	99.3	70.8	66.6	15.0	12.0	195.7	177.9
	240.4	220.4	144.6	133.2	53.9	42.3	438.9	395.9
<b>Earnings before interest and taxes</b>	\$ 188.0	\$ 172.2	\$ 57.7	\$ 59.0	\$ 30.2	\$ 25.6	275.9	256.8
Interest expense							(22.8)	(22.8)
Earnings before income taxes							253.1	234.0
Income taxes							56.5	51.3
<b>Net earnings</b>							196.6	182.7
Perpetual preferred share dividends							2.2	2.2
<b>Net earnings available to common shareholders</b>							\$ 194.4	\$ 180.5
<b>Operating earnings available to common shareholders<sup>(1)</sup></b>							\$ 194.4	\$ 180.5

(1) Refer to Non-IFRS Financial Measures and Additional IFRS Measures in this MD&A for an explanation of the Company's use of non-IFRS financial measures.

TABLE 3: CONSOLIDATED OPERATING RESULTS BY SEGMENT – Q1 2014 VS. Q4 2013

Three months ended (\$ millions)	INVESTORS GROUP		MACKENZIE		CORPORATE & OTHER		TOTAL	
	2014 MAR. 31	2013 DEC. 31	2014 MAR. 31	2013 DEC. 31	2014 MAR. 31	2013 DEC. 31	2014 MAR. 31	2013 DEC. 31
<b>Revenues</b>								
Fee income	\$ 415.2	\$ 408.3	\$ 201.0	\$ 198.2	\$ 57.2	\$ 48.4	\$ 673.4	\$ 654.9
Net investment income and other	13.2	11.0	1.3	3.8	26.9	21.9	41.4	36.7
	428.4	419.3	202.3	202.0	84.1	70.3	714.8	691.6
<b>Expenses</b>								
Commission	130.5	127.0	73.8	70.3	38.9	32.0	243.2	229.3
Non-Commission	109.9	103.5	70.8	64.9	15.0	11.5	195.7	179.9
	240.4	230.5	144.6	135.2	53.9	43.5	438.9	409.2
<b>Earnings before interest and taxes</b>	\$ 188.0	\$ 188.8	\$ 57.7	\$ 66.8	\$ 30.2	\$ 26.8	275.9	282.4
Interest expense							(22.8)	(23.3)
Restructuring and other charges							–	(14.6)
Proportionate share of affiliate's provision							–	9.0
Earnings before income taxes							253.1	253.5
Income taxes							56.5	54.2
<b>Net earnings</b>							196.6	199.3
Perpetual preferred share dividends							2.2	2.2
<b>Net earnings available to common shareholders</b>							\$ 194.4	\$ 197.1
<b>Operating earnings available to common shareholders<sup>(1)</sup></b>							\$ 194.4	\$ 198.7

(1) Refer to Non-IFRS Financial Measures and Additional IFRS Measures in this MD&A for an explanation of the Company's use of non-IFRS financial measures.

TABLE 4: EFFECTIVE INCOME TAX RATE

Three months ended	2014 MAR. 31	2013 DEC. 31	2013 MAR. 31
<b>Income taxes at Canadian federal and provincial statutory rates</b>	26.60 %	26.53 %	26.56 %
Effect of:			
Proportionate share of affiliate's earnings	(2.06)	(2.24)	(2.21)
Loss consolidation <sup>(1)</sup>	(1.82)	(2.01)	(2.12)
Other items	(0.41)	0.04	(0.31)
<b>Effective income tax rate – operating earnings</b>	22.31	22.32	21.92
Proportionate share of affiliate's provision	–	(0.95)	–
<b>Effective income tax rate – net earnings</b>	22.31 %	21.37 %	21.92 %

(1) See the Transactions with Related Parties section of this MD&A for additional information.

to, the effect of lower effective income tax rates on foreign operations.

- *Perpetual preferred share dividends* – represents the dividends declared on the Company's 5.90% non-cumulative first preferred shares.

## SUMMARY OF CHANGES IN TOTAL ASSETS UNDER MANAGEMENT

Total assets under management were \$137.3 billion at March 31, 2014 compared to \$125.8 billion at March 31, 2013. Changes in total assets under management are detailed in Table 5.

Changes in assets under management for Investors Group and Mackenzie are discussed further in each of their respective Review of the Business sections in the MD&A.

## SUMMARY OF QUARTERLY RESULTS

The Summary of Quarterly Results in Table 6 includes the eight most recent quarters and the reconciliation of non-IFRS financial measures to net earnings in accordance with IFRS.

Quarterly operating earnings available to common shareholders are primarily dependent on the level of mutual fund assets under management. Average daily mutual fund assets under management, as shown in Table 6, have increased in each of the last seven quarters, consistent with the increase in domestic and international markets.

TABLE 5: CHANGE IN TOTAL ASSETS UNDER MANAGEMENT – Q1 2014 VS. Q1 2013

Three months ended (\$ millions)	INVESTORS GROUP		MACKENZIE		INVESTMENT PLANNING COUNSEL		CONSOLIDATED <sup>(1)</sup>	
	2014 MAR. 31	2013 MAR. 31	2014 MAR. 31	2013 MAR. 31	2014 MAR. 31	2013 MAR. 31	2014 MAR. 31	2013 MAR. 31
<b>Mutual funds</b>								
Gross sales – money market	\$ 209.6	\$ 175.2	\$ 115.3	\$ 129.8	\$ 16.6	\$ 12.2	\$ 341.5	\$ 317.2
Gross sales – long term	2,019.4	1,858.7	2,258.5	1,797.5	140.4	119.1	4,415.1	3,766.5
Total mutual fund gross sales	\$ 2,229.0	\$ 2,033.9	\$ 2,373.8	\$ 1,927.3	\$ 157.0	\$ 131.3	\$ 4,756.6	\$ 4,083.7
Net sales – money market	\$ 47.4	\$ 21.6	\$ 27.2	\$ 2.7	\$ 11.7	\$ 4.4	\$ 86.3	\$ 28.7
Net sales – long term	362.9	354.0	326.5	96.0	28.2	7.2	715.9	449.5
Total mutual fund net sales	\$ 410.3	\$ 375.6	\$ 353.7	\$ 98.7	\$ 39.9	\$ 11.6	\$ 802.2	\$ 478.2
<b>Sub-advisory, institutional and other accounts</b>								
Gross sales	\$ –	\$ –	\$ 1,492.4	\$ 1,350.6	\$ –	\$ –	\$ 961.0	\$ 967.0
Net sales	–	–	428.0	155.3	–	–	299.5	76.3
<b>Combined</b>								
Gross sales	\$ 2,229.0	\$ 2,033.9	\$ 3,866.2	\$ 3,277.9	\$ 157.0	\$ 131.3	\$ 5,717.6	\$ 5,050.7
Net sales	410.3	375.6	781.7	254.0	39.9	11.6	1,101.7	554.5
<b>Change in total assets under management</b>								
Net sales	\$ 410.3	\$ 375.6	\$ 781.7	\$ 254.0	\$ 39.9	\$ 11.6	\$ 1,101.7	\$ 554.5
Market and income	2,211.8	2,028.4	2,270.1	2,533.5	141.3	118.5	4,436.8	4,547.5
Net change in assets	2,622.1	2,404.0	3,051.8	2,787.5	181.2	130.1	5,538.5	5,102.0
Beginning assets	68,254.7	60,594.5	65,315.2	61,477.4	3,406.0	2,949.6	131,776.5	120,693.5
<b>Ending assets</b>	<b>\$ 70,876.8</b>	<b>\$ 62,998.5</b>	<b>\$ 68,367.0</b>	<b>\$ 64,264.9</b>	<b>\$ 3,587.2</b>	<b>\$ 3,079.7</b>	<b>\$ 137,315.0</b>	<b>\$ 125,795.5</b>

(1) Total Gross Sales and Net Sales excluded \$534 million and \$130 million respectively in accounts sub-advised by Mackenzie on behalf of Investors Group and Investment Planning Counsel (\$392 million and \$87 million in 2013).

Total assets under management excluded \$5.5 billion of assets sub-advised by Mackenzie on behalf of Investors Group and Investment Planning Counsel (\$4.5 billion at March 31, 2013).

TABLE 6: SUMMARY OF QUARTERLY RESULTS

	2014 Q1	2013 Q4	2013 Q3	2013 Q2	2013 Q1	2012 Q4	2012 Q3	2012 Q2
<b>Consolidated statements of earnings</b> (\$ millions)								
Revenues								
Management fees	\$ 485.8	\$ 475.6	\$ 462.2	\$ 451.9	\$ 442.9	\$ 434.7	\$ 431.5	\$ 443.5
Administration fees	95.2	93.7	90.4	87.9	85.6	84.5	83.3	84.0
Distribution fees	92.4	85.6	76.2	79.8	81.4	80.2	75.2	80.6
Net investment income and other	41.4	36.7	38.7	47.4	42.8	38.7	44.1	29.4
	714.8	691.6	667.5	667.0	652.7	638.1	634.1	637.5
Expenses								
Commission	243.2	229.3	219.8	219.0	218.0	213.4	209.7	213.7
Non-commission	195.7	179.9	173.0	182.7	177.9	163.8	162.5	171.2
Interest	22.8	23.3	23.2	22.9	22.8	23.2	23.2	22.9
	461.7	432.5	416.0	424.6	418.7	400.4	395.4	407.8
Earnings before undernoted	253.1	259.1	251.5	242.4	234.0	237.7	238.7	229.7
Restructuring and other charges	–	(14.6)	–	–	–	–	–	–
Proportionate share of affiliate's provision	–	9.0	–	–	–	(5.6)	–	–
Earnings before income taxes	253.1	253.5	251.5	242.4	234.0	232.1	238.7	229.7
Income taxes	56.5	54.2	55.9	49.3	51.3	27.9	50.3	55.8
Net earnings	196.6	199.3	195.6	193.1	182.7	204.2	188.4	173.9
Perpetual preferred share dividends	2.2	2.2	2.2	2.2	2.2	2.2	2.2	2.2
<b>Net earnings available to common shareholders</b>	<b>\$ 194.4</b>	<b>\$ 197.1</b>	<b>\$ 193.4</b>	<b>\$ 190.9</b>	<b>\$ 180.5</b>	<b>\$ 202.0</b>	<b>\$ 186.2</b>	<b>\$ 171.7</b>
<b>Reconciliation of non-IFRS financial measures</b> (\$ millions) <sup>(1)</sup>								
Operating earnings available to common shareholders – non-IFRS measure	\$ 194.4	\$ 198.7	\$ 193.4	\$ 190.9	\$ 180.5	\$ 183.2	\$ 186.2	\$ 178.1
Other items:								
Restructuring and other charges, net of tax	–	(10.6)	–	–	–	–	–	–
Proportionate share of affiliate's provision	–	9.0	–	–	–	(5.6)	–	–
Reduction in income tax estimates related to certain tax filings	–	–	–	–	–	24.4	–	–
Non-cash income tax charge	–	–	–	–	–	–	–	(6.4)
Net earnings available to common shareholders – IFRS	\$ 194.4	\$ 197.1	\$ 193.4	\$ 190.9	\$ 180.5	\$ 202.0	\$ 186.2	\$ 171.7
<b>Earnings per share</b> (¢)								
Operating earnings available to common shareholders <sup>(1)</sup>								
– Basic	77	79	77	76	72	73	73	70
– Diluted	77	79	77	76	72	72	73	69
Net earnings available to common shareholders								
– Basic	77	78	77	76	72	80	73	67
– Diluted	77	78	77	76	72	80	73	67
<b>Average daily mutual fund assets</b> (\$ billions)	<b>\$ 119.7</b>	<b>\$ 114.6</b>	<b>\$ 110.2</b>	<b>\$ 108.4</b>	<b>\$ 106.9</b>	<b>\$ 102.4</b>	<b>\$ 101.0</b>	<b>\$ 100.9</b>
<b>Total mutual fund assets under management</b> (\$ billions)	<b>\$ 122.5</b>	<b>\$ 117.6</b>	<b>\$ 111.2</b>	<b>\$ 107.6</b>	<b>\$ 108.5</b>	<b>\$ 103.9</b>	<b>\$ 102.2</b>	<b>\$ 100.2</b>
<b>Total assets under management</b> (\$ billions)	<b>\$ 137.3</b>	<b>\$ 131.8</b>	<b>\$ 126.0</b>	<b>\$ 124.8</b>	<b>\$ 125.8</b>	<b>\$ 120.7</b>	<b>\$ 119.3</b>	<b>\$ 118.0</b>

(1) Refer to Non-IFRS Financial Measures and Additional IFRS Measures in addition to the Summary of Consolidated Operating Results section included in this MD&A for an explanation of Other items used to calculate the Company's Non-IFRS financial measures.

# Investors Group

## Review of the Business

### INVESTORS GROUP STRATEGY

Investors Group strives to ensure that the interests of shareholders, clients, Consultants and employees are closely aligned. Investors Group's business strategy is focused on:

- Growing our distribution network by expanding the number of region offices, attracting new Consultants to our industry and supporting existing Consultants in their growth and development.
- Emphasizing the delivery of financial advice, products and services through our exclusive network of Consultants.
- Providing an effective level of administrative support to our Consultants and clients, including active communication during all economic cycles.
- Extending the diversity and range of products offered by Investors Group as we continue to build and maintain enduring client relationships.
- Maximizing returns on business investment by focusing resources on initiatives that have direct benefits to clients and Consultants and result in increased efficiency and improved control over expenditures.

### CONSULTANT NETWORK

Investors Group distinguishes itself from its competition by offering comprehensive planning to its clients within the context of long-term relationships. At the centre of these relationships is a national distribution network of Consultants based in region offices across Canada. One new region office was opened in Guelph-Milton, Ontario in 2014. This new region office has expanded our network to 110 region offices.

At March 31, 2014, Investors Group had a Consultant network of 4,731, up from 4,673 at the end of 2013 and up from 4,465 a year earlier. This represents the largest level in the history of the company.

The number of Consultants with more than four years of Investors Group experience was 2,795 at March 31, 2014 compared to 2,766 a year earlier.

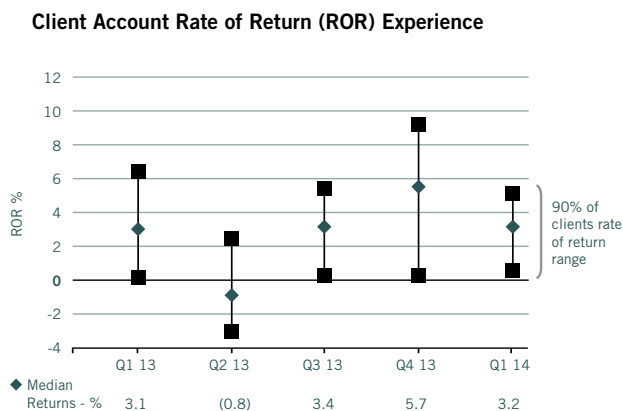
In the fourth quarter of 2013, Investors Group announced to its field management a new program to provide Consultants with higher income potential in their first two years with Investors Group. This approach is increasing the number, productivity, and retention of new Consultants.

### ADMINISTRATIVE SUPPORT AND COMMUNICATION FOR CONSULTANTS AND CLIENTS

Administrative support for Consultants and clients includes timely and accurate client account record-keeping and reporting, effective problem resolution support, and continuous improvements to servicing systems.

This administrative support is provided from both Investors Group's Quebec General Office located in Montreal for Consultants and clients residing in Quebec and from Investors Group's head office in Winnipeg, Manitoba for Consultants and clients in the rest of Canada. The Quebec General Office has 270 employees and operating units for most functions supporting both the approximately 900 Consultants throughout Quebec and the 19 Quebec region offices. Mutual fund assets under management in Quebec were approximately \$12 billion as at March 31, 2014.

Regular communication with our clients includes quarterly reporting of their Investors Group mutual fund holdings and the change in asset values of these holdings during the quarter. Individual clients experience different returns as a result of their net cash flow and fund holdings in each quarter as illustrated on the accompanying chart. This chart reflects in-quarter client account median rates of return for the five most recent quarters. The chart also illustrates upper and lower ranges of rates of return around the median for 90% of Investors Group clients.



For the three months ended March 31, 2014, the client account median rate of return was approximately 3.2% and 99% of clients experienced positive returns.

Consultants maintain a high degree of contact with our clients, continuing to reinforce the importance of long-term planning and a diversified investment portfolio. Ongoing surveys of our clients indicate a strong appreciation of the value of advice provided by our Consultants through varying economic cycles.

## ASSETS UNDER MANAGEMENT

The level of mutual fund assets under management is influenced by: sales, redemptions and net asset values of our funds. Changes in assets under management for the periods under review are reflected in Table 7. Assets under management reached \$70.9 billion at March 31, 2014, the highest quarter end level in the history of Investors Group.

### Fund Performance

At March 31, 2014, 41% of Investors Group mutual funds (Investors, partner and portfolio funds) had a rating of three stars or better from the Morningstar<sup>†</sup> fund ranking service and 8% had a rating of four or five stars. This compared to the Morningstar<sup>†</sup> universe of 66% for three stars or better and 27% for four and five star funds at March 31, 2014. Morningstar Ratings<sup>†</sup> are an objective, quantitative measure of a fund's three, five and ten year risk-adjusted performance relative to comparable funds.

### Pricing and Product Enhancements

In the second quarter of 2012, Investors Group announced a number of changes in the pricing of its

mutual funds and product enhancements designed to expand its services to clients. These changes became fully annualized in the third quarter of 2013.

In July 2013, Investors Group introduced a new Series U of our funds for households with financial assets in excess of \$500,000. This new Series provides separate pricing for fund management and an advisory fee charged to client accounts.

### Change in Mutual Fund Assets Under Management – Q1 2014 vs. Q1 2013

Investors Group's mutual fund assets under management were \$70.9 billion at March 31, 2014, an increase of 12.5% from \$63.0 billion at March 31, 2013. Average daily mutual fund assets were \$69.3 billion in the first quarter of 2014, up 11.4% from \$62.2 billion in the first quarter of 2013.

For the quarter ended March 31, 2014, sales of Investors Group mutual funds through its Consultant network were \$2.2 billion, an increase of 9.6% from the comparative period in 2013. Mutual fund redemptions totalled \$1.8 billion, an increase of 9.7% from 2013. Investors Group's annualized quarterly redemption rate for long-term funds of 9.9% in the first quarter of 2014 was lower than the rate of 10.1% in the first quarter of 2013. Investors Group's twelve month trailing redemption rate for long-term funds was 9.3% at March 31, 2014 which remains well below the corresponding average redemption rate for all other members of the Investment Funds Institute of Canada (IFIC) of approximately 17.0% at March 31, 2014.

TABLE 7: CHANGE IN MUTUAL FUND ASSETS UNDER MANAGEMENT – INVESTORS GROUP

Three months ended (\$ millions)	2014 MAR. 31	2013 DEC. 31	2013 MAR. 31	% CHANGE	
				2013 DEC. 31	2013 MAR. 31
Sales	\$ 2,229.0	\$ 1,694.1	\$ 2,033.9	31.6 %	9.6 %
Redemptions	1,818.7	1,634.8	1,658.3	11.2	9.7
<b>Net sales</b>	410.3	59.3	375.6	N/M	9.2
Market and income	2,211.8	3,761.9	2,028.4	(41.2)	9.0
Net change in assets	2,622.1	3,821.2	2,404.0	(31.4)	9.1
Beginning assets	68,254.7	64,433.5	60,594.5	5.9	12.6
<b>Ending assets</b>	\$ 70,876.8	\$ 68,254.7	\$ 62,998.5	3.8 %	12.5 %
<b>Average daily assets</b>	\$ 69,292.6	\$ 66,551.1	\$ 62,175.2	4.1 %	11.4 %



Over the last several years, a growing component of the redemptions included in Investors Group's long-term redemption rate has related to the Cornerstone funds and transfers to Investors Group Series of Guaranteed Investment Funds (GIFs). The Cornerstone funds are income portfolio funds which invest between 30% and 50% of their assets in Investors Premium Money Market Fund. These funds are used by our clients as a substitute for money market funds which have higher redemption activity and, together with the transfers to GIFs, account for 0.4% of our long-term redemption rate at March 31, 2014. Excluding such items, the twelve month trailing redemption rate for long-term funds would have been 8.9%.

Net sales of Investors Group mutual funds for the first quarter of 2014 were \$410 million compared with net sales of \$376 million in 2013. Sales of long-term funds were \$2.0 billion for the first quarter of 2014, compared with \$1.9 billion in 2013, an increase of 8.6%. Net sales of long-term funds for the first quarter of 2014 were \$363 million compared to net sales of \$354 million in 2013. During the first quarter, market and income resulted in an increase of \$2.2 billion in mutual fund assets compared to an increase of \$2.0 billion in the first quarter of 2013.

#### **Change in Mutual Fund Assets Under Management – Q1 2014 vs. Q4 2013**

Investors Group's mutual fund assets under management were \$70.9 billion at March 31, 2014, an increase of 3.8% from \$68.3 billion at December 31, 2013. Average daily mutual fund assets were \$69.3 billion in the first quarter of 2014 compared to \$66.6 billion in the fourth quarter of 2013, an increase of 4.1%.

For the quarter ended March 31, 2014, sales of Investors Group mutual funds through its Consultant network were \$2.2 billion, an increase of 31.6% from the fourth quarter of 2013. Mutual fund redemptions, which totalled \$1.8 billion for the first quarter, increased 11.2% from the previous quarter and the annualized quarterly redemption rate of 9.9% in the first quarter was higher than the rate of 8.9% in the fourth quarter of 2013. Net sales of Investors Group mutual funds for the current quarter were \$410 million compared with net sales of \$59 million in the previous quarter. Sales of long-term funds were \$2.0 billion for the current quarter compared to \$1.5 billion in the previous quarter, an increase of 35.6%. Net sales of long-term funds for the current quarter were

\$363 million compared to net sales of \$25 million in the previous quarter.

## **OTHER PRODUCTS AND SERVICES**

### **Segregated Funds**

Investors Group has offered segregated funds since 2001 and introduced the Investors Group Series of Guaranteed Investment Funds (GIFs) in November 2009. GIFs are segregated fund policies issued by The Great-West Life Assurance Company and include 14 fund-of-fund segregated portfolios and 6 individual segregated funds. These segregated funds provide for long-term investment growth potential combined with risk management, full and partial maturity and death benefit guarantee features, potential creditor protection and estate planning efficiencies. Select GIF policies allow for a Lifetime Income Benefit (LIB) option to provide guaranteed retirement income for life. The investment components of these segregated funds are managed by Investors Group. At March 31, 2014, total segregated fund assets were \$1.5 billion compared to \$1.3 billion at March 31, 2013.

### **Insurance**

Investors Group distributes insurance products through I.G. Insurance Services Inc. For the three months ended March 31, 2014, sales of insurance products as measured by new annualized premiums were \$16 million, a decrease of 9.0% over \$18 million in 2013.

### **Securities Operations**

Investors Group provides securities services to clients through Investors Group Securities Inc., an investment dealer registered in all Canadian provinces and territories.

### **Mortgage Operations**

Investors Group is a national mortgage lender that offers short and long term, variable and fixed rate mortgages with competitive pricing and features to new and existing Investors Group clients, as part of a comprehensive financial plan. Investors Group mortgage planning specialists are located throughout each province in Canada, and work with our clients and their Consultants as permitted by the regulations to develop mortgage strategies that meet the individual needs and goals of each client. At March 31, 2014, there were 97 individuals in the mortgage specialist network compared to 95 at March 31, 2013.

Through its mortgage banking operations, mortgages originated by Investors Group mortgage planning specialists are sold to a number of funding sources which include the Investors Mortgage and Short Term Income Fund, Investors Canadian Corporate Bond Fund, securitization programs, and institutional investors. Certain subsidiaries of Investors Group are Canada Mortgage and Housing Corporation (CMHC)-approved issuers of National Housing Act Mortgage-Backed Securities (NHA MBS) and are approved sellers of NHA MBS into the Canada Mortgage Bond Program (CMB Program). Securitization programs that these subsidiaries participate in also include certain bank-sponsored asset-backed commercial paper (ABCP) programs. Residential mortgages are also held by Investors Group's intermediary operations.

Mortgage originations for the three months ended March 31, 2014 were \$416 million, compared to \$503 million in 2013, a decrease of 17.3%. At March 31, 2014, mortgages serviced by Investors Group related to its mortgage banking operations totalled \$8.6 billion compared to \$7.5 billion at March 31, 2013, an increase of 14.3%.

#### **Solutions Banking<sup>†</sup>**

Investors Group's Solutions Banking<sup>†</sup> continues to experience high rates of utilization by Consultants and clients. The offering consists of a wide range of products and services provided by the National Bank of Canada under a long-term distribution agreement and includes: investment loans, lines of credit, personal loans, creditor insurance, deposit accounts and credit cards. Clients have access to a network of banking machines, as well as a private labeled client website and client service centre. The Solutions Banking<sup>†</sup> offering supports Investors Group's approach to delivering total financial solutions for our clients through a broad financial planning platform.

#### **Additional Products and Services**

Investors Group also provides its clients with guaranteed investment certificates offered by Investors Group Trust Co. Ltd., as well as a number of other financial institutions.

## Review of Segment Operating Results

Investors Group's earnings before interest and taxes are presented in Table 8.

### Q1 2014 VS. Q1 2013

#### Fee Income

Fee income is generated from the management, administration and distribution of Investors Group mutual funds. The distribution of insurance and Solutions Banking<sup>†</sup> products and the provision of securities services provide additional fee income.

Investors Group earns management fees for investment management services provided to its mutual funds, which depend largely on the level and composition of mutual fund assets under management. Management fees were \$300.7 million in the first quarter of 2014, an increase of \$30.6 million or 11.3% from \$270.1 million in 2013.

The net increase in management fees in the first quarter was due to the increase in average daily mutual fund assets of 11.4% for the quarter, as shown in Table 7. The average management fee rate in the first quarter of 2014 was 176.0 basis points of daily mutual fund assets compared to 176.2 basis points in 2013.

Management fee income and average management fee rates for both periods also reflected the effect of Investors Group having waived a portion of the

investment management fees on its money market funds. These waivers totalled \$0.8 million in the first quarter of 2014, compared to \$0.9 million in the prior year.

Investors Group receives administration fees for providing administrative services to its mutual funds and trusteeship services to its unit trust mutual funds, which also depend largely on the level and composition of mutual fund assets under management. Administration fees totalled \$66.0 million in the current quarter compared to \$57.6 million a year ago, an increase of 14.6%, primarily due to the change in average mutual fund assets under management.

Distribution fees are earned from:

- Redemption fees on mutual funds sold with a deferred sales charge.
- Portfolio fund distribution fees.
- Distribution of insurance products through I.G. Insurance Services Inc.
- Securities trading services provided through Investors Group Securities Inc.
- Banking services provided through Solutions Banking<sup>†</sup>.

Distribution fee income of \$48.5 million for the first quarter of 2014 increased by \$2.0 million from \$46.5 million in 2013. The net increase in the three month period was due to increases in distribution fee

TABLE 8: OPERATING RESULTS – INVESTORS GROUP

Three months ended (\$ millions)	2014 MAR. 31	2013 DEC. 31	2013 MAR. 31	% CHANGE	
				2013 DEC. 31	2013 MAR. 31
<b>Revenues</b>					
Management fees	\$ 300.7	\$ 294.3	\$ 270.1	2.2 %	11.3 %
Administration fees	66.0	64.4	57.6	2.5	14.6
Distribution fees	48.5	49.6	46.5	(2.2)	4.3
	415.2	408.3	374.2	1.7	11.0
Net investment income and other	13.2	11.0	18.4	20.0	(28.3)
	428.4	419.3	392.6	2.2	9.1
<b>Expenses</b>					
Commission	69.8	71.0	67.4	(1.7)	3.6
Asset retention bonus and premium	60.7	56.0	53.7	8.4	13.0
Non-commission	109.9	103.5	99.3	6.2	10.7
	240.4	230.5	220.4	4.3	9.1
<b>Earnings before interest and taxes</b>	<b>\$ 188.0</b>	<b>\$ 188.8</b>	<b>\$ 172.2</b>	<b>(0.4)%</b>	<b>9.2 %</b>

income from insurance products and redemption fees, offset in part by decreases in distribution fee income from banking products. Redemption fee income varies depending on the level of deferred sales charge attributable to fee-based redemptions.

#### **Net Investment Income and Other**

Net investment income and other includes income related to mortgage banking operations and net interest income related to intermediary operations.

Net investment income and other was \$13.2 million in the first quarter of 2014, a decrease of \$5.2 million from \$18.4 million in 2013.

Net investment income related to Investors Group's mortgage banking operations totalled \$12.8 million for the first quarter of 2014 compared to \$17.9 million in 2013, a decrease of \$5.1 million. A summary of mortgage banking operations for the three month period under review is presented in Table 9. The changes in mortgage banking income were due to:

- Net interest income on securitized loans – which increased by \$0.3 million for the three month period ended March 31, 2014 to \$10.8 million. The increase resulted from higher average securitized loans offset by lower interest income margins.
- Gains realized on the sale of residential mortgages – which decreased by \$2.7 million for the three month period ended March 31, 2014 to \$2.9 million compared to 2013. The decrease in gains resulted from lower volumes of sales to institutional investors.
- Fair value adjustments and other income – which decreased by \$2.7 million for the three month period ended March 31, 2014 to \$(0.9) million, compared to 2013. The three month decrease was due to favourable fair value adjustments to derivatives, relating to securitization activities recorded during 2013, which resulted from interest rate changes and prepayment activity.

#### **Expenses**

Investors Group incurs commission expense in connection with the distribution of its mutual funds and other financial services and products. Commissions are paid on the sale of these products and fluctuate with the level of sales. The expense for deferred selling commissions consists of the amortization of the asset over its useful life and the reduction of the unamortized deferred selling commission asset associated with redemptions. Commissions paid on the

sale of mutual funds are deferred and amortized over a maximum period of seven years. Commission expense was \$69.8 million for the first quarter of 2014, an increase of \$2.4 million from \$67.4 million in 2013. The increase was primarily due to increases in compensation related to the distribution of other financial services and products. This was offset in part by decreases in mutual fund commission amortization and lower write-offs of the unamortized balance of deferred selling commissions, related to the lower redemption rate in the period.

Asset retention bonus and premium expense is comprised of the following:

- Asset retention bonus, which is based on the value of assets under management, increased by \$5.5 million in the first quarter of 2014 to \$50.7 million compared to 2013. The increase in the period was primarily due to an increase in assets under management.
- Asset retention premium, which is a deferred component of compensation designed to promote Consultant retention, is based on assets under management at each year end. Asset retention premium expense increased by \$1.5 million in the first quarter of 2014 to \$10.0 million compared to 2013.

Non-commission expenses incurred by Investors Group primarily relate to the support of the Consultant network, the administration, marketing and management of its mutual funds and other products, as well as sub-advisory fees related to mutual funds under management. Non-commission expenses were \$109.9 million for the first quarter of 2014 compared to \$99.3 million in 2013, an increase of \$10.6 million or 10.7%. These increases included additional expenses related to increased focus on Consultant network expansion, investment management capabilities and other business development efforts.

#### **Q1 2014 VS. Q4 2013**

##### **Fee Income**

Management fee income increased by \$6.4 million or 2.2% to \$300.7 million in the first quarter of 2014 compared with the fourth quarter of 2013. The increase in management fee income was due to the increase in average daily mutual fund assets of 4.1% as shown in Table 7. The increase was offset in part by a decrease of \$6.6 million due to two less calendar days in the first quarter compared to the fourth quarter of 2013.

TABLE 9: MORTGAGE BANKING OPERATIONS – INVESTORS GROUP

(\$ millions)	2014 MAR. 31	2013 DEC. 31	2013 MAR. 31	% CHANGE	
				2013 DEC. 31	2013 MAR. 31
(As at)					
<b>Mortgages serviced</b>	\$ 8,587	\$ 8,478	\$ 7,513	1.3 %	14.3 %
<b>Mortgage warehouse<sup>(1)</sup></b>	\$ 200	\$ 317	\$ 227	(36.9)%	(11.9)%
(Three months ended)					
<b>Average mortgages serviced</b>					
CMB/MBS Programs	\$ 3,799	\$ 3,585	\$ 3,264	6.0 %	16.4 %
Bank-sponsored ABCP programs	1,666	1,541	1,305	8.1	27.7
Securitizations	5,465	5,126	4,569	6.6	19.6
Other	3,059	3,249	2,837	(5.8)	7.8
	\$ 8,524	\$ 8,375	\$ 7,406	1.8 %	15.1 %
<b>Mortgage originations<sup>(2)</sup></b>	\$ 416	\$ 431	\$ 503	(3.5)%	(17.3)%
<b>Mortgage sales to:<sup>(3)</sup></b>					
Securitizations	\$ 453	\$ 888	\$ 351	(49.0)%	29.1 %
Other <sup>(4)</sup>	215	250	274	(14.0)	(21.5)
	\$ 668	\$ 1,138	\$ 625	(41.3)%	6.9 %
<b>Total mortgage banking income</b>					
Net interest income on securitized loans					
Interest income	\$ 41.6	\$ 40.4	\$ 36.8	3.0 %	13.0 %
Interest expense	30.8	29.5	26.3	4.4	17.1
Net interest income	10.8	10.9	10.5	(0.9)	2.9
Gains on sales <sup>(5)</sup>	2.9	3.0	5.6	(3.3)	(48.2)
Fair value adjustments and other income	(0.9)	(3.1)	1.8	71.0	(150.0)
	\$ 12.8	\$ 10.8	\$ 17.9	18.5 %	(28.5)%

(1) Warehouse activities include mortgage fundings, mortgage renewals and mortgage refinances.

(2) Excludes renewals and refinances.

(3) Represents principal amounts sold.

(4)(5) Represents sales to institutional investors through private placements, to Investors Mortgage and Short Term Income Fund, and to Investors Canadian Corporate Bond Fund as well as gains realized on those sales.

Money market fund waivers totalled \$0.8 million in the first quarter of 2014, unchanged from the fourth quarter of 2013.

Administration fees increased to \$66.0 million in the first quarter of 2014 from \$64.4 million in the fourth quarter of 2013. The net increase resulted from the increase in average daily mutual fund assets compared with the fourth quarter of 2013.

Distribution fee income of \$48.5 million in the first quarter of 2014 decreased by \$1.1 million from

\$49.6 million in the fourth quarter primarily due to a decrease in distribution fee income from insurance products offset in part by an increase in redemption fees.

#### Net Investment Income and Other

Net investment income and other was \$13.2 million in the first quarter of 2014 compared to \$11.0 million in the previous quarter, an increase of \$2.2 million primarily related to Investors Group's mortgage banking operations.

Net investment income related to Investors Group's mortgage banking operations totalled \$12.8 million in the first quarter of 2014, an increase of \$2.0 million from \$10.8 million in the previous quarter as shown in Table 9. The changes in mortgage banking income related primarily to a lower level of unfavourable fair value adjustments in the first quarter of 2014 versus the fourth quarter of 2013 on interest rate swaps used to hedge interest rate risk on loans temporarily held pending sale or securitization to third parties.

**Expenses**

Commission expense in the current quarter was \$69.8 million compared with \$71.0 million in the previous quarter. This decrease was primarily due to

decreases in compensation related to the distribution of other financial services and products. The asset retention bonus and premium expense increased by \$4.7 million to \$60.7 million in the first quarter of 2014 due to increases in average assets under management.

Non-commission expenses were \$109.9 million in the current quarter, an increase of \$6.4 million or 6.2% from \$103.5 million in the fourth quarter of 2013. The majority of this increase related to the seasonal nature of certain expenses normally incurred in the first quarter. The increase also reflects efforts related to Consultant network expansion, investment management capabilities and other development efforts.



# Mackenzie

## Review of the Business

### MACKENZIE STRATEGY

Mackenzie strives to ensure that the interests of shareholders, dealers, advisors, clients and employees are closely aligned.

In the fourth quarter of 2013, Mackenzie affirmed its vision and established a number of strategic priorities to drive future business success.

Our vision: We are committed to the financial success of investors, through *their* eyes.

- Getting the basics right; every time, everywhere
- Delivering competitive and consistent risk-adjusted performance
- Transforming distribution to drive sales and market share
- Delivering high quality products to investors and advisors and actively anticipating their future needs
- Advocating for strong, advice-driven financial solutions for investors
- Building a winning culture.

Mackenzie seeks to maximize returns on business investment by focusing resources on initiatives that have direct benefits to investment management, distribution and client experience.

Founded in 1967, Mackenzie continues to build an investment advisory business through proprietary investment research and portfolio management while utilizing strategic partners in a selected sub-advisory capacity. Our sales model focuses on multiple distribution channels: Retail, Strategic Alliances and Institutional.

Mackenzie distributes its retail investment products through third party financial advisors. Mackenzie's sales teams work with many of the more than 30,000 independent financial advisors and their firms across Canada. In addition to its retail distribution team, Mackenzie also has specialty teams focused on strategic alliances and the institutional marketplace. Within the strategic alliance channel Mackenzie offers certain series of its mutual funds and provides sub-advisory services to third party and related party investment programs offered by banks, insurance companies and other investment companies. Mackenzie's primary distribution relationship is with the head office of the respective bank, insurance company or investment company. In the institutional channel Mackenzie provides investment management services to pension plans, foundations and other institutions. Mackenzie attracts new institutional

business through its relationships with pension and management consultants.

Gross sales and redemption activity in strategic alliance and institutional accounts can be more pronounced than in the retail channel given the relative size and the nature of the distribution relationships of these accounts. These accounts are also subject to ongoing reviews and rebalance activities which may result in a significant change in the level of assets under management.

Mackenzie is positioned to continue to build and enhance its distribution relationships given its team of experienced investment professionals, broad product shelf, competitively priced products and its focus on client experience and investment excellence.

### ASSETS UNDER MANAGEMENT

The changes in total assets under management are summarized in Table 10 and the changes in mutual fund assets under management are summarized in Table 11.

The change in Mackenzie's assets under management is determined by the increase or decrease in the market value of the securities held in the portfolios of investments and by the level of sales as compared to the level of redemptions.

#### Fund Performance

Long-term investment performance is a key measure of Mackenzie's ongoing success. At March 31, 2014, 44% of Mackenzie mutual funds were rated in the top two performance quartiles for the one year time frame, 52% for the three year time frame and 50% for the five year time frame. Mackenzie also monitors its fund performance relative to the ratings it receives on its mutual funds from the Morningstar<sup>†</sup> fund ranking service. At March 31, 2014, 77% of Mackenzie mutual funds measured by Morningstar<sup>†</sup> had a rating of three stars or better and 32% had a rating of four or five stars. This compared to the Morningstar<sup>†</sup> universe of 66% for three stars or better and 27% for four and five star funds at March 31, 2014. These ratings exclude the Quadrus Group of Funds<sup>†</sup>.

#### Changes to Mutual Fund Product Offering

Mackenzie's diversified suite of investment products is designed to meet the needs and goals of investors. Mackenzie continues to evolve its product shelf by

TABLE 10: CHANGE IN TOTAL ASSETS UNDER MANAGEMENT – MACKENZIE

Three months ended (\$ millions)	2014 MAR. 31	2013 DEC. 31	2013 MAR. 31	% CHANGE	
				2013 DEC. 31	2013 MAR. 31
Sales	\$ 3,866.2	\$ 3,143.4	\$ 3,277.9	23.0 %	17.9 %
Redemptions	3,084.5	4,055.9	3,023.9	(24.0)	2.0
<b>Net sales (redemptions)</b>	781.7	(912.5)	254.0	185.7	207.8
Market and income	2,270.1	2,956.5	2,533.5	(23.2)	(10.4)
Net change in assets	3,051.8	2,044.0	2,787.5	49.3	9.5
Beginning assets	65,315.2	63,271.2	61,477.4	3.2	6.2
<b>Ending assets</b>	\$ 68,367.0	\$ 65,315.2	\$ 64,264.9	4.7 %	6.4 %
<b>Consists of:</b>					
Mutual funds	\$ 48,059.2	\$ 46,024.4	\$ 42,410.2	4.4 %	13.3 %
Sub-advisory, institutional and other accounts	20,307.8	19,290.8	21,854.7	5.3	(7.1)
	\$ 68,367.0	\$ 65,315.2	\$ 64,264.9	4.7 %	6.4 %
<b>Monthly average total assets<sup>(1)</sup></b>	\$ 66,748.9	\$ 64,516.8	\$ 63,268.3	3.5 %	5.5 %

(1) Based on daily average mutual fund assets and month-end average sub-advisory, institutional and other assets.

TABLE 11: CHANGE IN MUTUAL FUND ASSETS UNDER MANAGEMENT – MACKENZIE

Three months ended (\$ millions)	2014 MAR. 31	2013 DEC. 31	2013 MAR. 31	% CHANGE	
				2013 DEC. 31	2013 MAR. 31
Sales	\$ 2,373.8	\$ 2,019.2	\$ 1,927.3	17.6 %	23.2 %
Redemptions	2,020.2	2,011.2	1,828.6	0.4	10.5
<b>Net sales</b>	353.6	8.0	98.7	N/M	258.3
Market and income	1,681.2	2,422.5	1,917.1	(30.6)	(12.3)
Net change in assets	2,034.8	2,430.5	2,015.8	(16.3)	0.9
Beginning assets	46,024.4	43,593.9	40,394.4	5.6	13.9
<b>Ending assets</b>	\$ 48,059.2	\$ 46,024.4	\$ 42,410.2	4.4 %	13.3 %
<b>Daily average mutual fund assets</b>	\$ 46,950.3	\$ 44,839.9	\$ 41,725.1	4.7 %	12.5 %

providing enhanced investment solutions for financial advisors to offer their investment clients. Initiatives undertaken in the first quarter of 2014 included the following:

- In January 2014, Mackenzie expanded its product offering to include a second low load purchase option. This option provides additional flexibility for investors at the time of purchase.
- On April 23, 2014, Mackenzie launched five new funds: Mackenzie US Low Volatility Fund, Mackenzie Investment Grade Floating Rate Fund, Mackenzie Global Tactical Bond Fund, Mackenzie US Dividend Fund and Mackenzie US Dividend Registered Fund.
- On April 30, 2014, Mackenzie changed the investment objectives of Mackenzie Global

Diversified Income Fund so that it may invest directly in income-generating securities. The Fund will be managed by the Mackenzie Fixed Income Team and the Mackenzie Global Equity & Income Team and will be renamed Mackenzie Global Strategic Income Fund.

#### **Change in Assets under Management – Q1 2014 vs. Q1 2013**

Mackenzie's total assets under management at March 31, 2014 were \$68.4 billion, an increase of 6.4% from \$64.3 billion at March 31, 2013. Mackenzie's mutual fund assets under management were \$48.1 billion at March 31, 2014, an increase of 13.3% from \$42.4 billion at March 31, 2013. Mackenzie's sub-advisory, institutional and other accounts at March 31, 2014 were \$20.3 billion, a decrease of 7.1% from \$21.9 billion last year.

In the three months ended March 31, 2014, Mackenzie's gross sales for total assets under management were \$3.9 billion, an increase of 17.9% from \$3.3 billion in the comparative period last year. Redemptions in the current period were \$3.1 billion, an increase of 2.0% from \$3.0 billion last year. Net sales for the three months ended March 31, 2014 were \$782 million, as compared to net sales of \$254 million last year. During the current quarter, market and income resulted in assets increasing by \$2.3 billion as compared to an increase of \$2.5 billion last year.

In the three months ended March 31, 2014, Mackenzie's mutual fund gross sales were \$2.4 billion, an increase of 23.2% from \$1.9 billion in the comparative period last year. Mutual fund redemptions in the current period were \$2.0 billion, an increase of 10.5% from last year. Mutual fund net sales for the three months ended March 31, 2014 were \$354 million, as compared to net sales of \$99 million last year. During the current quarter, market and income resulted in assets increasing by \$1.7 billion as compared to an increase of \$1.9 billion last year.

Redemptions of long-term mutual funds in the three months ended March 31, 2014, were \$1.9 billion as compared to \$1.7 billion last year. Mackenzie's annualized quarterly redemption rate for long-term mutual funds of 16.9% in the first quarter of 2014 was unchanged from the first quarter of 2013. Mackenzie's twelve-month trailing redemption rate for long-term mutual funds was 16.0% at March 31, 2014,

as compared to 17.3% last year. The corresponding average twelve-month trailing redemption rate for long-term mutual funds for all other members of IFIC was approximately 16.4% at March 31, 2014. Mackenzie's twelve-month trailing redemption rate reflects a weighted average redemption rate for front-end load assets, deferred sales charge and low load assets with redemption fees, and deferred sales charge assets without redemption fees (matured assets). Generally, redemption rates for front-end load assets and matured assets are higher than the redemption rates for deferred sales charge and low load assets with redemption fees.

#### **Change in Assets under Management – Q1 2014 vs. Q4 2013**

Mackenzie's total assets under management at March 31, 2014, were \$68.4 billion, an increase of 4.7% from \$65.3 billion at December 31, 2013, as summarized in Table 10. Mackenzie's mutual fund assets under management increased 4.4% to \$48.1 billion in the quarter and Mackenzie's sub-advisory, institutional and other accounts increased \$1.0 billion from \$19.3 billion to \$20.3 billion at March 31, 2014.

For the quarter ended March 31, 2014, Mackenzie mutual fund gross sales were \$2.4 billion, an increase of 17.6% from the fourth quarter of 2013. Mutual fund redemptions, which totalled \$2.0 billion for the first quarter, increased 0.4% from the previous quarter. Net sales of Mackenzie mutual funds for the current quarter were \$354 million compared with net sales of \$8 million in the previous quarter.

Redemptions of long-term mutual fund assets in the current quarter were \$1.9 billion, unchanged from the previous quarter. Mackenzie's annualized quarterly redemption rate for long-term funds for the quarter ended March 31, 2014 was 16.9% as compared to 17.2% in the fourth quarter of 2013. Net sales of long-term funds for the current quarter were \$327 million compared to net sales of \$12 million in the previous quarter. Mackenzie's mutual fund gross sales and redemption activity was impacted in the fourth quarter of 2013 by rebalance transactions with an institutional client. These transactions resulted in gross sales of \$405 million and redemptions of \$247 million. Excluding these rebalance transactions, Mackenzie's annualized quarterly redemption rate for long-term funds for the fourth quarter of 2013 was 15.0%.

## Review of Segment Operating Results

Mackenzie's earnings before interest and taxes are presented in Table 12.

### Q1 2014 VS. Q1 2013

#### Revenues

Mackenzie's largest component of revenues is management fees. The amount of management fees depends on the level and composition of assets under management. Management fee rates vary depending on the investment objective and the account type of the underlying assets under management. Equity-based mandates have higher management fee rates than fixed income mandates and retail mutual fund accounts have higher management fee rates than sub-advised and institutional accounts. The majority of Mackenzie's mutual fund assets are purchased on a retail basis. Mackenzie also offers certain series of its mutual funds with management fees that are designed for fee-based programs, institutional investors and third party investment programs offered by banks, insurance companies and investment dealers. Mackenzie does not pay commissions on these series of its mutual funds.

Management fees were \$171.7 million for the three months ended March 31, 2014, an increase of \$10.4 million or 6.4% from \$161.3 million last year.

The increase in management fees resulted primarily from increases in average assets under management, which increased by 5.5%. Mackenzie's average management fee rate was 104.3 basis points in the three month period ended March 31, 2014 compared to 103.4 basis points in 2013. This increase in fee rate was driven by a change in the composition of assets towards mutual funds, which have higher fees on average than non-mutual mandates. This was offset by a \$4.5 million decline in management fees from CMA Holdings Inc. which resulted from renegotiated sub-advisory fee arrangements which became effective October 1, 2013.

Mackenzie earns administration fees primarily from providing services to its mutual funds. Administration fees were \$26.1 million for the three months ended March 31, 2014, as compared to \$25.4 million in 2013.

Effective August 1, 2007, Mackenzie assumed responsibility for the operating expenses of the Mackenzie funds, other than GST/HST and certain specified fund costs, in return for a fixed rate administration fee established for each fund. The funds that existed as at August 1, 2007 may be required to pay a monthly operating expense adjustment to Mackenzie if the combined average monthly net assets for all Mackenzie funds and series that were subject to the administration fee proposal that was approved by

TABLE 12: OPERATING RESULTS – MACKENZIE

Three months ended (\$ millions)	2014 MAR. 31	2013 DEC. 31	2013 MAR. 31	% CHANGE	
				2013 DEC. 31	2013 MAR. 31
<b>Revenues</b>					
Management fees	\$ 171.7	\$ 168.6	\$ 161.3	1.8 %	6.4 %
Administration fees	26.1	26.3	25.4	(0.8)	2.8
Distribution fees	3.2	3.3	3.8	(3.0)	(15.8)
	201.0	198.2	190.5	1.4	5.5
Net investment income and other	1.3	3.8	1.7	(65.8)	(23.5)
	202.3	202.0	192.2	0.1	5.3
<b>Expenses</b>					
Commission	16.9	16.6	18.9	1.8	(10.6)
Trailing commission	56.9	53.7	47.7	6.0	19.3
Non-commission	70.8	64.9	66.6	9.1	6.3
	144.6	135.2	133.2	7.0	8.6
<b>Earnings before interest and taxes</b>	<b>\$ 57.7</b>	<b>\$ 66.8</b>	<b>\$ 59.0</b>	<b>(13.6)%</b>	<b>(2.2)%</b>

investors on August 7, 2007 fall to a level that is 95% of the amount of their total net assets on August 1, 2007.

Due to the level of mutual fund assets, Mackenzie continued to receive an operating expense adjustment in the current period. The operating expense adjustment in the three months ended March 31, 2014 was \$1.9 million as compared to \$4.1 million in 2013.

Mackenzie earns distribution fee income on redemptions of mutual fund assets sold on a deferred sales charge purchase option and on a low load purchase option. Distribution fees charged for deferred sales charge assets range from 5.5% in the first year and decrease to zero after seven years. Distribution fees for low load assets range from 2.0% to 3.0% in the first year and decrease to zero after two or three years, depending on the purchase option. Distribution fee income in the three months ended March 31, 2014 was \$3.2 million, a decrease of \$0.6 million from \$3.8 million last year.

#### **Expenses**

Mackenzie's expenses were \$144.6 million for the three months ended March 31, 2014, an increase of \$11.4 million or 8.6% from \$133.2 million last year.

Mackenzie pays selling commissions to the dealers that sell its mutual funds on a deferred sales charge and low load purchase option. The expense for deferred selling commissions consists of the amortization of the asset over its useful life and the reduction of the unamortized deferred selling commission asset associated with redemptions. Mackenzie amortizes selling commissions over a maximum period of three years from the date of original purchase of the applicable low load assets and over a maximum period of seven years from the date of original purchase of the applicable deferred sales charge assets. Commission expenses were \$16.9 million in the three months ended March 31, 2014, as compared to \$18.9 million last year. This decline is consistent with the lower amount of deferred sales commissions paid in recent years combined with lower write-offs of the unamortized balance of deferred sales commissions associated with redemptions.

Trailing commissions paid to dealers are paid on certain classes of retail mutual funds and are calculated as a percentage of mutual fund assets under management. These fees vary depending on the fund type and the purchase option upon which the fund was sold: front-end, deferred sales charge or low load. Trailing commissions were \$56.9 million in the three months

ended March 31, 2014, an increase of \$9.2 million or 19.3% from \$47.7 million last year. The change in trailing commissions resulted both from the period over period increase in average mutual fund assets as well as a change in the composition of mutual fund assets towards series of mutual funds that pay higher trailer rates. During the period, this included both the impact of having a higher weighting of equity funds as well as having a higher weighting of no load series of funds, both of which are subject to higher trailer rates. Trailing commissions as a percentage of average mutual fund assets under management were 48.4 basis points in the three months ended March 31, 2014 as compared to 45.7 basis points in 2013.

Non-commission expenses are incurred by Mackenzie in the administration, marketing and management of its assets under management. Non-commission expenses were \$70.8 million in the three months ended March 31, 2014, an increase of \$4.2 million or 6.3% from \$66.6 million in 2013. Mackenzie continues to attract, retain and develop employees and invest strategically in systems and technology to enhance its future operating capabilities while at the same time investing in revenue generating initiatives to further grow its business.

#### **Q1 2014 VS. Q4 2013**

##### **Revenues**

Mackenzie's revenues were \$202.3 million for the current quarter, an increase of \$0.3 million or 0.1% from \$202.0 million in the fourth quarter of 2013.

Management fees were \$171.7 million for the current quarter, an increase of \$3.1 million or 1.8% from \$168.6 million in the fourth quarter of 2013. Factors contributing to the net increase in management fees are as follows:

- Average total assets under management were \$66.7 billion in the current quarter compared to \$64.5 billion in the quarter ended December 31, 2013, an increase of 3.5%.
- Mackenzie's average management fee rate was 104.3 basis points in the current quarter as compared to 103.7 basis points in the fourth quarter of 2013 due to a change in the composition of assets under management.

These increases were partly offset by two less calendar days in the first quarter of 2014 than in

the fourth quarter of 2013, which had an impact of \$3.8 million.

Administration fees were \$26.1 million in the current quarter, a decrease of \$0.2 million or 0.8% from \$26.3 million in the prior quarter. Included in administration fees for the current quarter was the fund operating expense adjustment of \$1.9 million as compared to \$2.7 million in the fourth quarter of 2013.

#### **Expenses**

Mackenzie's expenses were \$144.6 million for the current quarter, an increase of \$9.4 million or 7.0% from \$135.2 million in the fourth quarter of 2013.

Commission expense, related to the amortization of selling commissions, was \$16.9 million in the quarter ended March 31, 2014, as compared to \$16.6 million in the fourth quarter of 2013.

Trailing commissions were \$56.9 million in the current quarter, an increase of \$3.2 million or 6.0%

from \$53.7 million in the fourth quarter of 2013. The change in trailing commissions is consistent with the 4.7% period over period increase in average mutual fund assets under management combined with the change in asset mix within Mackenzie's mutual funds which contributed to an increase in the effective trailing commission rate to 48.4 basis points from 47.9 basis points in the fourth quarter of 2013.

Non-commission expenses were \$70.8 million in the current quarter, an increase of \$5.9 million or 9.1% from \$64.9 million in the fourth quarter of 2013. Due to the increase in sales activities and transactional volumes in the first quarter of the year, and the seasonality of certain expenses, Mackenzie's non-commission expenses are generally higher in the first quarter of the year as compared to the other quarters.



## Corporate and Other Review of Segment Operating Results

The Corporate and Other segment includes net investment income not allocated to the Investors Group or Mackenzie segments, the Company's proportionate share of earnings of its affiliate, Great-West Lifeco Inc. (Lifeco), operating results for Investment Planning

Counsel Inc., other income, as well as consolidation elimination entries.

Corporate and other earnings before interest and taxes are presented in Table 13.

TABLE 13: OPERATING RESULTS – CORPORATE AND OTHER

Three months ended (\$ millions)	2014 MAR. 31	2013 DEC. 31	2013 MAR. 31	% CHANGE	
				2013 DEC. 31	2013 MAR. 31
<b>Revenues</b>					
Fee income	\$ 57.2	\$ 48.4	\$ 45.2	18.2 %	26.5 %
Net investment income and other	26.9	21.9	22.7	22.8	18.5
	84.1	70.3	67.9	19.6	23.9
<b>Expenses</b>					
Commission	38.9	32.0	30.3	21.6	28.4
Non-commission	15.0	11.5	12.0	30.4	25.0
	53.9	43.5	42.3	23.9	27.4
<b>Earnings before interest and taxes</b>	\$ 30.2	\$ 26.8	\$ 25.6	12.7 %	18.0 %

### Q1 2014 VS. Q1 2013

Net investment income and other increased to \$26.9 million in the first quarter of 2014 compared to \$22.7 million in 2013 which was primarily due to the recognition of certain fees in the quarter.

Earnings before interest and taxes related to Investment Planning Counsel were unchanged in the first quarter of 2014 compared to the same period in 2013.

### Q1 2014 VS. Q4 2013

Net investment income and other totalled \$26.9 million in the first quarter of 2014 compared to \$21.9 million in the fourth quarter of 2013. The increase in the three month period was primarily due to an increase in other income related to the seasonality of certain fees.

Earnings before interest and taxes related to Investment Planning Counsel were \$1.7 million lower in the first quarter of 2014 compared with the previous quarter.

# IGM Financial Inc.

## Consolidated Financial Position

IGM Financial's total assets were \$13.1 billion at March 31, 2014 compared to \$12.9 billion at December 31, 2013.

### SECURITIES

The composition of the Company's securities holdings is detailed in Table 14.

#### Available for Sale (AFS) Securities

Securities classified as available for sale include investments in proprietary investment funds. Unrealized gains and losses on available for sale securities are recorded in Other comprehensive income until they are realized or until management determines that there is objective evidence of impairment, at which time they are recorded in the Consolidated Statements of Earnings and any subsequent losses are also recorded in net earnings.

#### Fair Value Through Profit or Loss Securities

Securities classified as fair value through profit or loss include equity securities and proprietary investment funds. Unrealized gains and losses are recorded in Net investment income and other in the Consolidated Statements of Earnings.

Certain proprietary investment funds are consolidated where the Company has made the assessment that it controls the investment fund as discussed in Note 2 of the Consolidated Financial Statements included in the 2013 IGM Financial Inc. Annual Report (Annual Financial Statements). The underlying securities of these

funds are classified as held for trading and recognized at fair value through profit or loss.

### LOANS

The composition of the Company's loans is detailed in Table 15.

Loans consisted of residential mortgages and represented 45.3% of total assets at March 31, 2014 compared to 45.4% at December 31, 2013. Loans are comprised of:

- Sold to securitization programs – these loans are sold to securitization trusts sponsored by third parties that in turn issue securities to investors. An offsetting liability, Obligations to securitization entities, has been recorded and totalled \$5.7 billion at March 31, 2014, compared to \$5.6 billion at December 31, 2013.
- Intermediary operations – these loans are held by the Company to earn interest in the Company's deposit operations.
- Mortgage banking operations – these loans are held temporarily by the Company pending sale or securitization.

Residential mortgages originated by Investors Group are funded primarily through sales to third parties on a fully serviced basis, including Canada Mortgage and Housing Corporation (CMHC) or Canadian bank sponsored securitization programs. Investors Group services \$10.7 billion of residential mortgages, including \$2.1 billion originated by subsidiaries of Lifeco.

TABLE 14: SECURITIES

(\$ millions)	MARCH 31, 2014		DECEMBER 31, 2013	
	COST	FAIR VALUE	COST	FAIR VALUE
<b>Available for sale</b>				
Proprietary investment funds	\$ 2.9	\$ 3.6	\$ 3.4	\$ 4.1
<b>Fair value through profit or loss</b>				
Equity securities	7.3	9.0	6.7	8.0
Proprietary investment funds	51.0	54.2	54.2	56.6
	58.3	63.2	60.9	64.6
	\$ 61.2	\$ 66.8	\$ 64.3	\$ 68.7

TABLE 15: LOANS

<i>(\$ millions)</i>	2014 MARCH 31	2013 DECEMBER 31
<b>Loans and receivables</b>		
Sold to securitization programs	\$ 5,657.8	\$ 5,491.5
Intermediary operations	35.0	36.4
	5,692.8	5,527.9
Less: Collective allowance	0.7	0.7
	5,692.1	5,527.2
<b>Held for trading</b>		
Mortgage banking operations	228.9	324.3
	\$ 5,921.0	\$ 5,851.5

## SECURITIZATION ARRANGEMENTS

Through the Company's mortgage banking operations, residential mortgages originated by Investors Group mortgage planning specialists are sold to securitization trusts sponsored by third parties that in turn issue securities to investors. The Company securitizes residential mortgages through the CMHC sponsored National Housing Act Mortgage-Backed Securities (NHA MBS) and the CMB Program and through Canadian bank-sponsored asset-backed commercial paper (ABCP) programs. The Company retains servicing responsibilities and certain elements of credit risk and prepayment risk associated with the transferred assets. The Company's credit risk on its securitized mortgages is mitigated through the use of insurance. Derecognition of financial assets in accordance with IFRS is based on the transfer of risks and rewards of ownership. As the Company has retained prepayment risk and certain elements of credit risk associated with the Company's securitization transactions through the CMB and ABCP programs, they are accounted for as secured borrowings. The Company records the transactions under these programs as follows:

(i) the mortgages and related obligations are carried

at amortized cost, and (ii) interest income and interest expense, utilizing the effective interest rate method, are recorded over the term of the mortgages.

In the first quarter of 2014, the Company securitized loans through its mortgage banking operations with cash proceeds of \$445.0 million compared to \$348.6 million in 2013. The fair value of the Company's retained interest was \$108.2 million at March 31, 2014 compared to \$112.5 million at December 31, 2013. The retained interest includes cash reserve accounts of \$27.3 million, which are reflected on the balance sheet, and rights to future excess spread of \$104.5 million, which are not reflected on the balance sheet. The retained interest also includes the component of a swap entered into under the CMB Program whereby the Company pays coupons on Canada Mortgage Bonds and receives investment returns on the reinvestment of repaid mortgage principal. This component of the swap is recorded on the balance sheet and had a negative fair value of \$23.6 million at March 31, 2014. Additional information related to the Company's securitization activities can be found in the Financial Instruments Risk section of this MD&A and in Note 4 of the Interim Financial Statements.

## INVESTMENT IN AFFILIATE

Investment in affiliate represents the Company's 4% equity interest in Great-West Lifeco Inc. (Lifeco). IGM Financial and Lifeco are controlled by Power Financial Corporation.

The equity method is used to account for IGM Financial's investment in Lifeco, as it exercises significant influence. The Company's proportionate share of Lifeco's earnings is recorded in Net investment income and other in the Corporate and other reportable segment. Changes in the carrying value for the three

months ended March 31, 2014 compared with the same period in 2013 are shown in Table 16.

On March 12, 2013, the Company purchased 1,950,000 subscription receipts of Lifeco which were recorded at cost. On July 18, 2013, the acquisition of Irish Life Group Limited was completed and the subscription receipts of Lifeco were exchanged for 1,950,000 Lifeco common shares at a cost of \$49.7 million. As a result of this transaction, the Company maintains its current ownership position in Lifeco of 4%.

TABLE 16: INVESTMENT IN AFFILIATE

As at and three months ended (\$ millions)	2014 MAR. 31	2013 MAR. 31
<b>Investment in affiliate:</b>		
Investment in affiliate – equity method	\$ 745.2	\$ 612.1
Subscription receipts	–	50.1
	<b>\$ 745.2</b>	<b>\$ 662.2</b>
<b>Investment in affiliate – equity method</b>		
Balance, beginning of period	\$ 717.8	\$ 600.4
Proportionate share of earnings	19.4	19.3
Dividends received	(12.2)	(11.6)
Proportionate share of other comprehensive income (loss) and other adjustments	20.2	4.0
Balance, end of period	\$ 745.2	\$ 612.1
<b>Fair value, end of period</b>	<b>\$ 1,210.4</b>	<b>\$ 1,029.0</b>

## Consolidated Liquidity and Capital Resources

### LIQUIDITY

Cash and cash equivalents totalled \$1.13 billion at March 31, 2014 compared with \$1.08 billion at December 31, 2013 and \$977.0 million at March 31, 2013. Cash and cash equivalents related to the Company's deposit operations were \$3.5 million at March 31, 2014 compared with \$6.2 million at December 31, 2013 and \$14.3 million at March 31, 2013, as shown in Table 17.

Working capital totalled \$1,151.4 million at March 31, 2014 compared with \$1,161.1 million at December 31, 2013 and \$1,008.6 million at March 31, 2013. Working capital excludes the Company's deposit operations.

Working capital is utilized to:

- Finance ongoing operations, including the funding of selling commissions.
- Temporarily finance mortgages in its mortgage banking operations.
- Pay interest and dividends related to long-term debt and preferred shares.
- Maintain liquidity requirements for regulated entities.
- Pay quarterly dividends on its outstanding common shares.
- Finance common share repurchases related to the Company's normal course issuer bid.

IGM Financial continues to generate significant cash flows from its operations. Adjusted earnings before

interest, taxes, depreciation and amortization (Adjusted EBITDA) totalled \$345.0 million in the first quarter of 2014 compared to \$329.0 million in the first quarter of 2013 and \$350.0 million in the fourth quarter of 2013. Adjusted EBITDA for each period under review excludes the impact of amortization of deferred selling commissions which totalled \$60.7 million in the first quarter of 2014 compared to \$63.9 million in the first quarter of 2013 and \$59.7 million in the fourth quarter of 2013. As well as being an important alternative measure of performance, EBITDA is a common measure utilized by investment analysts and credit rating agencies in reviewing asset management companies.

Refer to the Financial Instruments Risk section of this MD&A for information related to other sources of liquidity and to the Company's exposure to and management of liquidity and funding risk.

### Cash Flows

Table 18 – Cash Flows is a summary of the Consolidated Statements of Cash Flows which forms part of the Interim Financial Statements for the quarter ended March 31, 2014. Cash and cash equivalents increased by \$45.8 million in 2014 compared to a decrease of \$82.1 million in 2013.

Operating activities, before payment of commissions, generated \$183.4 million during the quarter ended March 31, 2014, as compared to \$195.6 million in 2013. Cash commissions paid were \$82.2 million in

TABLE 17: DEPOSIT OPERATIONS – FINANCIAL POSITION

(\$ millions)	2014 MAR. 31	2013 DEC. 31	2013 MAR. 31
<b>Assets</b>			
Cash and cash equivalents	\$ 3.5	\$ 6.2	\$ 14.3
Accounts and other receivables	168.2	161.7	145.0
Loans	30.7	30.8	24.1
<b>Total assets</b>	<b>\$ 202.4</b>	<b>\$ 198.7</b>	<b>\$ 183.4</b>
<b>Liabilities and shareholder's equity</b>			
Deposit liabilities	\$ 189.8	\$ 186.4	\$ 170.3
Other liabilities	0.8	0.9	1.0
Shareholder's equity	11.8	11.4	12.1
<b>Total liabilities and shareholder's equity</b>	<b>\$ 202.4</b>	<b>\$ 198.7</b>	<b>\$ 183.4</b>

TABLE 18: CASH FLOWS

Three months ended (\$ millions)	2014 MAR. 31	2013 MAR. 31	% CHANGE
Operating activities			
Before payment of commissions	\$ 183.4	\$ 195.6	(6.2) %
Commissions paid	(82.2)	(78.0)	(5.4)
Net of commissions paid	101.2	117.6	(13.9)
Financing activities	18.9	(85.8)	122.0
Investing activities	(74.3)	(113.9)	34.8
<b>Increase (decrease) in cash and cash equivalents</b>	<b>45.8</b>	<b>(82.1)</b>	<b>155.8</b>
Cash and cash equivalents, beginning of period	1,082.4	1,059.1	2.2
<b>Cash and cash equivalents, end of period</b>	<b>\$ 1,128.2</b>	<b>\$ 977.0</b>	<b>15.5 %</b>

2014 compared to \$78.0 million in 2013. Cash flows from operating activities, net of commissions paid, were \$101.2 million in 2014 as compared to \$117.6 million in 2013.

Financing activities during the first quarter of 2014 compared to 2013 related to:

- A net increase of \$3.3 million in deposits and certificates in 2014 compared to a net increase of \$7.1 million in 2013.
- A net increase of \$155.5 million in 2014 arising from obligations to securitization entities compared to a net increase of \$54.7 million in 2013.
- Proceeds received on the issuance of common shares of \$14.7 million in 2014 compared with \$7.1 million in 2013.
- The purchase of 310,000 common shares in 2014 under IGM Financial's normal course issuer bid at a cost of \$16.8 million compared with the purchase of 424,000 common shares at a cost of \$18.5 million in 2013.
- The payment of perpetual preferred share dividends which totalled \$2.2 million in 2014, unchanged from 2013.
- The payment of regular common share dividends which totalled \$135.6 million in 2014 compared to \$135.5 million in 2013.

Financing activities during the first quarter of 2013 also included a net payment of \$1.5 million arising from obligations related to assets sold under repurchase agreements.

Investing activities during the first quarter of 2014 compared to 2013 primarily related to:

- The purchases of securities totalling \$6.9 million and sales of securities with proceeds of \$10.7 million in 2014 compared to \$31.4 million and \$31.1 million, respectively, in 2013.
- A net increase in loans of \$68.4 million in 2014 compared to a net increase of \$58.1 million in 2013 primarily related to residential mortgages in the Company's mortgage banking operations.

Investing activities during the first quarter of 2013 also included the investment in affiliate of \$50.1 million. The Company purchased 1,950,000 subscription receipts of Lifeco which were exchanged in the third quarter of 2013 for 1,950,000 Lifeco common shares.

## CAPITAL RESOURCES

The Company's capital management objective is to maximize shareholder returns while ensuring that the Company is capitalized in a manner which appropriately supports regulatory requirements, working capital needs and business expansion. The Company's capital management practices are focused on preserving the quality of its financial position by maintaining a solid capital base and a strong balance sheet. Capital of the Company consists of long-term debt, perpetual preferred shares and common shareholders' equity which totalled \$6.1 billion at March 31, 2014, compared to \$6.0 billion at December 31, 2013. The Company



regularly assesses its capital management practices in response to changing economic conditions.

The Company's capital is primarily utilized in its ongoing business operations to support working capital requirements, long-term investments made by the Company, business expansion and other strategic objectives. Subsidiaries subject to regulatory capital requirements include investment dealers, mutual fund dealers, exempt market dealers, portfolio managers, investment fund managers and a trust company. These subsidiaries are required to maintain minimum levels of capital based on either working capital, liquidity or shareholders' equity. The Company's subsidiaries have complied with all regulatory capital requirements.

The total outstanding long-term debt was \$1,325 million at March 31, 2014, unchanged from December 31, 2013. Long-term debt is comprised of debentures which are senior unsecured debt obligations of the Company subject to standard covenants, including negative pledges, but which do not include any specified financial or operational covenants.

Perpetual preferred shares of \$150 million at March 31, 2014 remain unchanged from December 31, 2013.

The Company purchased 310,000 common shares in the first quarter of 2014 at a cost of \$16.8 million under its normal course issuer bid (refer to Note 5 to the Interim Financial Statements). The Company commenced a normal course issuer bid on April 14, 2014 to purchase up to 5% of its common shares in order to mitigate the dilutive effect of stock options issued under the Company's stock option plan and for other capital management purposes. Other activities in the first quarter of 2014 included the declaration of perpetual preferred share dividends of \$2.2 million or \$0.36875 per share and common share dividends of \$135.7 million or \$0.5375 per share. Changes in common share capital are reflected in the Consolidated Statements of Changes in Shareholders' Equity.

In connection with its normal course issuer bid, the Company has established an automatic securities purchase plan for its common shares. The automatic securities purchase plan provides standard instructions regarding how IGM Financial's common shares are to be purchased under its normal course issuer bid during certain pre-determined trading blackout periods. Outside of these pre-determined trading blackout periods, purchases under the Company's normal course issuer bid will be completed based upon management's discretion.

The current rating by Standard & Poor's (S&P) of the Company's senior debt and liabilities is "A+" with a stable outlook. Dominion Bond Rating Service's (DBRS) current rating on the Company's senior unsecured debentures is "A (High)" with a stable rating trend.

Credit ratings are intended to provide investors with an independent measure of the credit quality of the securities of a company and are indicators of the likelihood of payment and the capacity of a company to meet its obligations in accordance with the terms of each obligation. Descriptions of the rating categories for each of the agencies set forth below have been obtained from the respective rating agencies' websites.

These ratings are not a recommendation to buy, sell or hold the securities of the Company and do not address market price or other factors that might determine suitability of a specific security for a particular investor. The ratings also may not reflect the potential impact of all risks on the value of securities and are subject to revision or withdrawal at any time by the rating organization.

The "A+" rating assigned to the Company's senior unsecured debentures by S&P is the fifth highest of the 22 ratings used for long-term debt. A debenture rated A+ indicates S&P's view that the Company's capacity to meet its financial commitment on the obligation is strong, but the Company is somewhat more susceptible to the adverse effects of changes in circumstances and economic conditions than companies in higher rated categories.

According to S&P, the "Stable" rating outlook means that S&P considers that the rating is unlikely to change over the intermediate term.

The A (High) rating assigned to IGM Financial's senior unsecured debentures by DBRS is the fifth highest of the 26 ratings used for long-term debt. Under the DBRS long-term rating scale, debt securities rated A (High) are of good credit quality and the capacity for the payment of financial obligations is substantial. While this is a favourable rating, entities in the A (High) category may be vulnerable to future events, but qualifying negative factors are considered manageable.

According to DBRS, the "Stable" rating trend helps give investors an understanding of DBRS's opinion regarding the outlook for the rating.

## FINANCIAL INSTRUMENTS

Table 19 presents the carrying amounts and fair values of financial assets and financial liabilities. The table excludes fair value information for financial assets and financial liabilities not measured at fair value if the carrying amount is a reasonable approximation of fair value. These items include cash and cash equivalents, accounts and other receivables, certain other financial assets, accounts payable and accrued liabilities, repurchase agreements, and certain other financial liabilities.

Fair value is determined using the following methods and assumptions:

- Securities are valued using quoted prices from active markets, when available. When a quoted market price is not readily available, valuation techniques are used that require assumptions related to discount rates and the timing and amount of future cash flows. Wherever possible, observable market inputs are used in the valuation techniques.
- Loans classified as held for trading are valued using market interest rates for loans with similar credit risk and maturity.
- Loans classified as loans and receivables are valued by discounting the expected future cash flows at prevailing market yields.

- Obligations to securitization entities are valued by discounting the expected future cash flows at prevailing market yields for securities issued by these securitization entities having similar terms and characteristics.
- Deposits and certificates are valued by discounting the contractual cash flows using market interest rates currently offered for deposits with similar terms and credit risks.
- Long-term debt is valued using quoted prices for each debenture available in the market.
- Derivative financial instruments are valued based on quoted market prices, where available, prevailing market rates for instruments with similar characteristics and maturities, or discounted cash flow analysis.

See Note 10 of the Interim Financial Statements which provides additional discussion on the determination of fair value of financial instruments.

Although there were changes to both the carrying values and fair values of financial instruments, these changes did not have a material impact on the financial condition of the Company for the three months ended March 31, 2014.

TABLE 19: FINANCIAL INSTRUMENTS

(\$ millions)	MARCH 31, 2014		DECEMBER 31, 2013	
	CARRYING VALUE	FAIR VALUE	CARRYING VALUE	FAIR VALUE
<b>Financial assets recorded at fair value</b>				
Securities				
– Available for sale	\$ 3.6	\$ 3.6	\$ 4.1	\$ 4.1
– Held for trading	63.2	63.2	64.6	64.6
Loans				
– Held for trading	228.9	228.9	324.3	324.3
Derivative financial instruments	45.9	45.9	57.4	57.4
<b>Financial assets recorded at amortized cost</b>				
Loans				
– Loans and receivables	5,692.1	5,859.7	5,527.2	5,695.0
<b>Financial liabilities recorded at fair value</b>				
Derivative financial instruments	32.5	32.5	35.5	35.5
<b>Financial liabilities recorded at amortized cost</b>				
Deposits and certificates	189.8	191.2	186.4	187.9
Obligations to securitization entities	5,727.5	5,821.1	5,572.1	5,671.4
Long-term debt	1,325.0	1,622.9	1,325.0	1,577.8

## Risk Management

The Company is exposed to a variety of risks that are inherent in its business activities. The Company's ability to manage these risks is key to its ongoing success and includes emphasizing a strong risk management culture and effective risk management approach. The Company's risk management approach coordinates risk management across the organization and its business units and seeks to ensure prudent and measured risk-taking in order to achieve an appropriate balance between risk and return.

The Company's risk governance structure emphasizes a comprehensive and consistent framework throughout the company and its subsidiaries, with clearly identified ownership of risk management in each business unit and oversight by an executive Risk Management Committee accountable to the Executive Committee of the Board. Additional oversight is provided by a Risk Management Department, corporate and sales compliance groups, and the Company's Internal Audit Department.

The Board of Directors provides oversight and carries out its risk management mandate primarily through the following committees:

- The Executive Committee is responsible for the oversight of enterprise risk management by:
  - i) ensuring that appropriate procedures are in place to identify and manage risks and establish risk tolerances, ii) ensuring that appropriate policies, procedures and controls are implemented to manage risks, and iii) reviewing the risk management process on a regular basis to ensure that it is functioning effectively.
- The Investment Committee oversees management of the Company's financial risks, being market risk, credit risk, and liquidity and funding risk by:
  - i) ensuring that appropriate procedures are in place to identify and manage financial risks in accordance with tolerances, ii) monitoring the implementation and maintenance of appropriate policies, procedures and controls to manage financial risks, and iii) reviewing the financial risk management process on a regular basis to ensure that it is functioning effectively.
- The Audit Committee has specific risk oversight responsibilities as it oversees financial disclosure, internal controls and the control environment as well as the Company's compliance activities.
- Other committees having specific risk oversight responsibilities include: i) the Compensation Committee which oversees compensation policies and practices, ii) the Governance and Nominating

Committee which oversees corporate governance practices, and iii) the Related Party and Conduct Review Committee which oversees conflicts of interest and recommends to the Board a code of business conduct and ethics.

The executive Risk Management Committee is comprised of the Co-Presidents and Chief Executive Officers, the Chief Financial Officer, and the General Counsel and Chief Compliance Officer. The committee is responsible for providing oversight of the Company's risk management process by: i) establishing and maintaining the risk framework and policy, ii) defining the Company's risk appetite, iii) ensuring the Company's risk profile and processes are aligned with corporate strategy and risk appetite, and iv) establishing "tone at the top" and reinforcing a strong culture of risk management.

The Chief Executive Officers of the respective operating companies, being Investors Group, Mackenzie and Investment Planning Counsel, have overall responsibility for overseeing risk management of their respective companies.

The leaders of the various business units and support functions have primary ownership and accountability for the ongoing risk management associated with their respective activities. Responsibilities of business unit and support function leaders include: i) establishing and maintaining procedures for the identification, assessment, documentation and escalation of risks, ii) implementing control activities to mitigate risks, iii) identifying opportunities for risk reduction or transfer, and iv) aligning business and operational strategies with the risk culture and risk appetite of the organization as established by the Risk Management Committee.

The Risk Management Department provides oversight, analysis and reporting on the level of risks relative to the established risk appetite to the Risk Management Committee. Other responsibilities include: i) developing and maintaining the enterprise risk management program and framework, ii) managing the enterprise risk management process, and iii) providing guidance and training to business unit and support function leaders. A Technical Review Committee of senior business leaders supports the Risk Management Department by performing critical reviews of risk assessments developed by business units and support functions. Other oversight accountabilities reside with the Company's: a) corporate and sales compliance

groups – which are responsible for ensuring compliance with policies, laws and regulations, and b) financial risk management function – which is independent from the Treasury Department and is responsible for assessing financial risk management processes and exposures and monitoring compliance with the Investment Policy and other relevant policies.

The Internal Audit Department provides independent assurance to senior management and the Board of Directors on the effectiveness of risk management policies, processes and practices.

## FINANCIAL INSTRUMENTS RISK

The Company actively manages risks that arise as a result of holding financial instruments which include liquidity and funding risk, credit risk and market risk.

### Liquidity and Funding Risk

Liquidity and funding risk is the risk of the inability to generate or obtain sufficient cash in a timely and cost-effective manner to meet contractual or anticipated commitments as they come due or arise. The Company's liquidity management practices include:

- Controls over liquidity management processes.
- Stress testing of various operating scenarios.
- Oversight of liquidity management by Committees of the Board of Directors.

As part of ongoing liquidity management during 2014 and 2013, the Company:

- Added an additional Canadian bank sponsored committed ABCP facility.
- Expanded our funding channels by issuing the Company's inaugural syndicated National Housing Act Mortgage Backed Securities for \$224 million.
- Continued to assess additional funding sources for the Company's mortgage banking operations.

A key liquidity requirement for the Company is the funding of commissions paid on the sale of mutual funds. Commissions on the sale of mutual funds continue to be paid from operating cash flows.

The Company also maintains sufficient liquidity to fund and temporarily hold mortgages. Through its mortgage banking operations, residential mortgages are sold or securitized to:

- Investors Mortgage and Short Term Income Fund and Investors Canadian Corporate Bond Fund;
- Third parties, including CMHC or Canadian bank sponsored securitization trusts; or

- Institutional investors through private placements.

Certain subsidiaries of the Company are approved issuers of NHA MBS and are approved sellers into the CMB Program. This issuer and seller status provides the Company with additional funding sources for residential mortgages. The Company's continued ability to fund residential mortgages through Canadian bank-sponsored securitization trusts and NHA MBS is dependent on securitization market conditions that are subject to change. A condition of the NHA MBS and CMB Program is that securitized loans be insured by an insurer that is approved by CMHC. The availability of mortgage insurance is dependent upon market conditions that are subject to change.

The Company's contractual obligations are reflected in Table 20.

In addition to IGM Financial's current balance of cash and cash equivalents, liquidity is available through the Company's lines of credit. The Company's lines of credit with various Schedule I Canadian chartered banks totalled \$525 million as at March 31, 2014, unchanged from December 31, 2013. The lines of credit as at March 31, 2014 consisted of committed lines of \$350 million (2013 – \$350 million) and uncommitted lines of \$175 million (2013 – \$175 million). The Company has accessed its uncommitted lines of credit in the past; however, any advances made by a bank under the uncommitted lines of credit are at the bank's sole discretion. As at March 31, 2014 and December 31, 2013, the Company was not utilizing its committed lines of credit or its uncommitted lines of credit.

The 2014 pension funding requirements are currently based on an actuarial valuation for funding purposes related to the Company's registered defined benefit pension plan, using a measurement date of December 31, 2012. Based on this actuarial valuation, the registered pension plan had a solvency deficit of \$106.3 million. The solvency deficit results primarily from lower interest rates and is required to be funded over 5 years. During the three months ended March 31, 2014, the Company made contributions of \$12.5 million (2013 – nil). The Company currently expects to make additional contributions of approximately \$7.5 million in the remainder of 2014. An actuarial valuation for funding purposes based on a measurement date of December 31, 2013 is currently being performed and the outcome of this valuation will impact the total contributions required in 2014. Pension contribution

TABLE 20: CONTRACTUAL OBLIGATIONS

As at March 31, 2014 (\$ millions)	DEMAND	LESS THAN 1 YEAR	1 – 5 YEARS	AFTER 5 YEARS	TOTAL
Derivative financial instruments	\$ –	\$ 11.8	\$ 20.5	\$ 0.2	\$ 32.5
Deposits and certificates	167.8	8.8	10.0	3.2	189.8
Obligations to securitization entities	–	1,007.1	4,677.1	43.3	5,727.5
Long-term debt	–	–	150.0	1,175.0	1,325.0
Operating leases <sup>(1)</sup>	–	54.6	152.9	63.1	270.6
Pension funding <sup>(2)</sup>	–	7.5	–	–	7.5
<b>Total contractual obligations</b>	<b>\$ 167.8</b>	<b>\$ 1,089.8</b>	<b>\$ 5,010.5</b>	<b>\$ 1,284.8</b>	<b>\$ 7,552.9</b>

(1) Includes office space and equipment used in the normal course of business.

Lease payments are charged to earnings in the period of use.

(2) Pension funding requirements beyond 2014 are subject to significant variability and will be determined based on future actuarial valuations. Pension contribution decisions are subject to change, as contributions are affected by many factors including market performance, regulatory requirements, changes in assumptions and management's ability to change funding policy.

decisions are subject to change, as contributions are affected by many factors including market performance, regulatory requirements, changes in assumptions and management's ability to change funding policy. Funding requirements beyond 2014 are subject to significant variability and will be determined based on future actuarial valuations.

Management believes cash flows from operations, available cash balances and other sources of liquidity described above are sufficient to meet the Company's liquidity needs. The Company continues to have the ability to meet its operational cash flow requirements, its contractual obligations, and its declared dividends. The current practice of the Company is to declare and pay dividends to common shareholders on a quarterly basis at the discretion of the Board of Directors. The declaration of dividends by the Board of Directors is dependent on a variety of factors, including earnings which are significantly influenced by the impact that debt and equity market performance has on the Company's fee income and commission and certain other expenses. The Company's liquidity position and its management of liquidity and funding risk have not changed materially since December 31, 2013.

### Credit Risk

Credit risk is the potential for financial loss to the Company if a counterparty to a transaction fails to meet its obligations. The Company's cash and cash equivalents, securities holdings, mortgage portfolios, and derivatives are subject to credit risk. The Company

monitors its credit risk management practices on an ongoing basis to evaluate their effectiveness.

At March 31, 2014, cash and cash equivalents of \$1,128.2 million (December 31, 2013 – \$1,082.4 million) consisted of cash balances of \$55.9 million (December 31, 2013 – \$88.8 million) on deposit with Canadian chartered banks and cash equivalents of \$1,072.3 million (December 31, 2013 – \$993.6 million). Cash equivalents are comprised of Government of Canada treasury bills totalling \$105.5 million (December 31, 2013 – \$41.8 million), provincial government and government guaranteed commercial paper of \$602.6 million (December 31, 2013 – \$564.1 million) and bankers' acceptances issued by Canadian chartered banks of \$364.2 million (December 31, 2013 – \$387.7 million). The Company regularly reviews the credit ratings of its counterparties. The maximum exposure to credit risk on these financial instruments is their carrying value. The Company manages credit risk related to cash and cash equivalents by adhering to its Investment Policy that outlines credit risk parameters and concentration limits.

The Company regularly reviews the credit quality of the mortgage portfolios related to the Company's mortgage banking operations and its intermediary operations, as well as the adequacy of the collective allowance. As at March 31, 2014, mortgages totalled \$5.9 billion (December 31, 2013 – \$5.9 billion) and consisted of residential mortgages:

- Sold to securitization programs which are classified as loans and receivables and totalled \$5.7 billion



compared to \$5.5 billion at December 31, 2013. An offsetting liability, Obligations to securitization entities, has been recorded and totalled \$5.7 billion at March 31, 2014, compared to \$5.6 billion at December 31, 2013.

- Related to the Company's mortgage banking operations which are classified as held for trading and totalled \$228.9 million compared to \$324.3 million at December 31, 2013. These loans are held by the Company pending sale or securitization.
- Related to the Company's intermediary operations which are classified as loans and receivables and totalled \$35.0 million at March 31, 2014, compared to \$36.4 million at December 31, 2013.

As at March 31, 2014, the mortgage portfolios related to the Company's intermediary operations were geographically diverse, 100% residential (December 31, 2013 – 100%) and 92.0% insured (December 31, 2013 – 88.6%). As at March 31, 2014, impaired mortgages were nil, unchanged from December 31, 2013. Uninsured non-performing mortgages over 90 days were nil, unchanged from December 31, 2013. The characteristics of the mortgage portfolio have not changed significantly during 2014.

The NHA MBS and CMB Program require that all securitized mortgages be insured against default by an approved insurer. The ABCP programs do not require mortgages to be insured; however, at March 31, 2014, 58.1% of these mortgages were insured compared to 58.9% at December 31, 2013. At March 31, 2014, 85.4% of the securitized portfolio and the residential mortgages classified as held for trading were insured compared to 86.1% at December 31, 2013. As at March 31, 2014, impaired mortgages on these portfolios were \$2.7 million, compared to \$1.8 million at December 31, 2013. Uninsured non-performing mortgages over 90 days on these portfolios were \$1.7 million at March 31, 2014, compared to \$0.9 million at December 31, 2013.

The Company retains certain elements of credit risk on securitized loans. At March 31, 2014, 87.1% of securitized loans were insured against credit losses compared to 87.4% at December 31, 2013. The Company's credit risk on its securitization activities is limited to its retained interest. The fair value of the Company's retained interests in securitized mortgages was \$108.2 million at March 31, 2014 compared to \$112.5 million at December 31, 2013. Retained interests include:

- *Cash reserve accounts and rights to future net interest income* – which were \$27.3 million (December 31, 2013 – \$29.0 million) and \$104.5 million (December 31, 2013 – \$99.7 million), respectively, at March 31, 2014. Cash reserve accounts are reflected on the balance sheet, whereas rights to future net interest income are not reflected on the balance sheet and will be recorded over the life of the mortgages.

The portion of this amount pertaining to Canadian bank-sponsored securitization trusts of \$57.3 million (December 31, 2013 – \$59.0 million) is subordinated to the interests of the trust and represents the maximum exposure to credit risk for any failure of the borrowers to pay when due. Credit risk on these mortgages is mitigated by any insurance on these mortgages, as previously discussed, and the Company's credit risk on insured loans is to the insurer.

Rights to future net interest income under the NHA MBS and CMB Program totalled \$74.5 million (December 31, 2013 – \$69.7 million). Under the NHA MBS and CMB Program, the Company has an obligation to make timely payments to security holders regardless of whether amounts are received from mortgagors. All mortgages securitized under the NHA MBS and CMB Program are insured by CMHC or another approved insurer under the program. Outstanding mortgages securitized under these programs are \$3.9 billion, compared to \$3.8 billion at December 31, 2013.

- *Fair value of principal reinvestment account swaps* – which had a negative fair value of \$23.6 million at March 31, 2014 (December 31, 2013 – \$16.2 million) and is reflected on the Company's balance sheet. These swaps represent the component of a swap entered into under the CMB Program whereby the Company pays coupons on Canada Mortgage Bonds and receives investment returns on the reinvestment of repaid mortgage principal. The notional amount of these swaps was \$942.2 million at March 31, 2014 (December 31, 2013 – \$1,023.4 million).

The Company also retains certain elements of credit risk on mortgage loans sold to the Investors Mortgage and Short Term Income Fund and to the Investors Canadian Corporate Bond Fund through an agreement to repurchase mortgages in certain circumstances



benefiting the funds. These loans are not recorded on the Company's balance sheet as the Company has transferred substantially all of the risks and rewards of ownership associated with these loans.

The Company's collective allowance for credit losses was \$0.7 million at March 31, 2014, unchanged from December 31, 2013, and is considered adequate by management to absorb all credit-related losses in the mortgage portfolios based upon the following considerations:

- The Company's lending policy, underwriting standards and loan servicing capabilities.
- The Company's practice of originating its mortgages exclusively through its own network of Consultants and mortgage planning specialists as part of a client's comprehensive financial plan.
- The quality of the Company's mortgage portfolio based on: i) historical credit performance experience and recent trends, ii) current portfolio credit metrics and other relevant characteristics, and iii) regular stress testing of losses under adverse real estate market conditions.
- The existence of client-insured mortgage default insurance and mortgage portfolio default insurance held by the Company.

The Company's exposure to and management of credit risk related to cash and cash equivalents, fixed income securities and mortgage portfolios have not changed materially since December 31, 2013.

The Company utilizes over-the-counter derivatives to hedge interest rate risk and reinvestment risk associated with its mortgage banking and securitization activities, as well as market risk related to certain stock-based compensation arrangements. To the extent that the fair value of the derivatives are in a gain position, the Company is exposed to credit risk that its counterparties fail to fulfill their obligations under these arrangements.

The Company participates in the CMB Program by entering into back-to-back swaps whereby Canadian Schedule I chartered banks designated by the Company intermediate between the Company and the Canada Housing Trust. The Company receives coupons on NHA MBS and eligible principal reinvestments and pays coupons on the Canada Mortgage Bonds. The Company also enters into offsetting interest rate swaps with the same bank counterparties to hedge interest rate and reinvestment risk associated with the CMB

Program. The negative fair value of these swaps totalled \$16.2 million at March 31, 2014 (December 31, 2013 – \$16.8 million) and the outstanding notional amount was \$6.9 billion (December 31, 2013 – \$6.8 billion). Certain of these swaps relate to securitized mortgages that have been recorded on the Company's balance sheet with an associated obligation. Accordingly, these swaps, with an outstanding notional amount of \$3.7 billion (December 31, 2013 – \$3.6 billion) and having a negative fair value of \$27.9 million (December 31, 2013 – \$28.1 million), are not reflected on the balance sheet. Principal reinvestment account swaps and hedges of reinvestment and interest rate risk, with an outstanding notional amount of \$3.2 billion (December 31, 2013 – \$3.2 billion) and having a fair value of \$11.7 million (December 31, 2013 – \$11.2 million), are reflected on the balance sheet. The exposure to credit risk, which is limited to the fair value of swaps in a gain position, totalled \$43.1 million at March 31, 2014 compared to \$46.9 million at December 31, 2013.

The Company utilizes interest rate swaps to hedge interest rate risk associated with mortgages securitized through Canadian bank-sponsored ABCP programs. The negative fair value of these interest rate swaps totalled \$0.7 million (December 31, 2013 – \$0.9 million) on an outstanding notional amount of \$43.0 million at March 31, 2014 (December 31, 2013 – \$66.0 million). The exposure to credit risk, which is limited to the fair value of swaps in a gain position, was nil at March 31, 2014 unchanged from December 31, 2013.

The Company enters into other derivative contracts which consist primarily of interest rate swaps utilized to hedge interest rate risk related to mortgages held pending sale, or committed to, by the Company as well as total return swaps and forward agreements on IGM Financial common shares utilized to hedge deferred compensation arrangements. The fair value of interest rate swaps, total return swaps and forward agreements was \$2.4 million on an outstanding notional amount of \$109.4 million at March 31, 2014 compared to a fair value of \$11.5 million on an outstanding notional amount of \$154.0 million at December 31, 2013. The exposure to credit risk, which is limited to the fair value of those instruments which are in a gain position, was \$3.5 million at March 31, 2014, compared to \$11.5 million at December 31, 2013.

The aggregate credit risk exposure related to derivatives that are in a gain position of \$46.6 million (December 31, 2013 – \$58.4 million) does not give effect to any netting agreements or collateral arrangements. The exposure to credit risk, considering netting agreements and collateral arrangements and including rights to future net interest income, was \$0.2 million at March 31, 2014 (December 31, 2013 – \$3.9 million). Counterparties are all Canadian Schedule I chartered banks and, as a result, management has determined that the Company's overall credit risk related to derivatives was not significant at March 31, 2014. Management of credit risk related to derivatives has not changed materially since December 31, 2013.

Additional information related to the Company's securitization activities and utilization of derivative contracts can be found in Note 4 of the Interim Financial Statements and Notes 2, 6 and 21 to the Annual Financial Statements.

#### **Market Risk**

Market risk is the potential for loss to the Company from changes in the values of its financial instruments due to changes in foreign exchange rates, interest rates or equity prices. The Company's financial instruments are generally denominated in Canadian dollars, and do not have significant exposure to changes in foreign exchange rates.

#### **Interest Rate Risk**

The Company is exposed to interest rate risk on its loan portfolio and on certain of the derivative financial instruments used in the Company's mortgage banking and intermediary operations.

The objective of the Company's asset and liability management is to control interest rate risk related to its intermediary operations by actively managing its interest rate exposure. As at March 31, 2014, the total gap between deposit assets and liabilities was within the Company's trust subsidiary's stated guidelines.

The Company utilizes interest rate swaps with Canadian Schedule I chartered bank counterparties in order to reduce the impact of fluctuating interest rates on its mortgage banking operations, as follows:

- The Company has funded fixed rate mortgages with floating rate ABCP as part of certain securitization transactions with bank-sponsored securitization trusts. The Company enters into interest rate swaps with Canadian Schedule I chartered banks to hedge the risk that ABCP rates rise. However,

the Company remains exposed to the basis risk that ABCP rates are greater than the bankers' acceptances rates that it receives on its hedges.

- The Company has in certain instances funded floating rate mortgages with fixed rate Canada Mortgage Bonds as part of the securitization transactions under the CMB Program. The Company enters into interest rate swaps with Canadian Schedule I chartered banks to hedge the risk that the interest rates earned on floating rate mortgages decline. As previously discussed, as part of the CMB Program, the Company is also entitled to investment returns on reinvestment of principal repayments of securitized mortgages and is obligated to pay Canada Mortgage Bond coupons that are generally fixed rate. The Company hedges the risk that reinvestment returns decline by entering into interest rate swaps with Canadian Schedule I chartered bank counterparties.
- The Company is exposed to the impact that changes in interest rates may have on the value of mortgages held, or committed to, by the Company. The Company enters into interest rate swaps to hedge the interest rate risk related to mortgages held by the Company.

As at March 31, 2014, the impact to annual net earnings of a 100 basis point increase in interest rates would have been a decrease of approximately \$1.5 million. The Company's exposure to and management of interest rate risk have not changed materially since December 31, 2013.

#### **Equity Price Risk**

The Company is exposed to equity price risk on its proprietary investment funds which are classified as available for sale securities and on its equity securities and proprietary investment funds which are classified as fair value through profit or loss, as shown in Table 14. Unrealized gains and losses on available for sale securities are recorded in Other comprehensive income until they are realized or until management determines there is objective evidence of impairment in value, at which time they are recorded in the Consolidated Statements of Earnings.

The Company sponsors a number of deferred compensation arrangements where payments to participants are linked to the performance of the common shares of IGM Financial Inc. The Company hedges this risk through the use of forward agreements and total return swaps.

## RISKS RELATED TO ASSETS UNDER MANAGEMENT

At March 31, 2014, IGM Financial's total assets under management were \$137.3 billion compared to \$131.8 billion at December 31, 2013.

The Company is subject to the risk of asset volatility from changes in the Canadian and global financial and equity markets. Changes in these markets have caused in the past, and will cause in the future, changes in the Company's assets under management, revenues and earnings. Global economic conditions, exacerbated by financial crises, changes in the equity marketplace, currency exchange rates, interest rates, inflation rates, the yield curve, defaults by derivative counterparties and other factors including political and government instability that are difficult to predict, affect the mix, market values and levels of assets under management.

The Company's assets under management may be subject to unanticipated redemptions as a result of such events. Changing market conditions may also cause a shift in asset mix between equity and fixed income assets due to market and income as well as net cash flows, potentially resulting in a decline in the Company's revenue and earnings depending upon the nature of the assets under management and the level of management fees earned.

Interest rates at unprecedented low levels have significantly decreased the yields of the Company's money market and managed yield mutual funds. Since 2009, Investors Group and Mackenzie have waived a portion of investment management fees or absorbed some expenses to ensure that these funds maintained positive yields. The Company continuously reviews its practices in this regard in response to changing market conditions.

Redemption rates for long-term funds are summarized in Table 21 and are discussed in the Investors Group and Mackenzie Segment Operating Results sections of this MD&A.

IGM Financial provides Consultants, independent financial advisors, and strategic alliance and institutional clients with a high level of service and support and a broad range of investment products based on asset classes, countries or regions, and investment management styles which, in turn, should result in maintaining strong client relationships and lower rates of redemptions. The Company's subsidiaries also continually review product pricing to ensure competitiveness in the marketplace in relation to the nature and quality of services provided.

The mutual fund industry and financial advisors continue to take steps to educate Canadian investors on the merits of financial planning, diversification and long-term investing. In periods of volatility Consultants and independent financial advisors play a key role in assisting investors to maintain perspective and focus on their long-term objectives.

## OTHER RISK FACTORS

### Distribution Risk

*Investors Group Consultant network* – Investors Group derives all of its mutual fund sales through its Consultant network. Investors Group Consultants have regular direct contact with clients which can lead to a strong and personal client relationship based on the client's confidence in that individual Consultant. The market for financial advisors is extremely competitive. The loss of a significant number of key Consultants could lead to the loss of client accounts which could have an adverse effect on Investors Group's results of operations and business prospects. Investors Group is focused on growing its distribution network of Consultants and on responding to the complex financial needs of its clients by delivering a diverse range of products and services in the context of personalized financial advice, as discussed in the Investors Group Review of the Business section of this MD&A.

TABLE 21: TWELVE MONTH TRAILING REDEMPTION RATE FOR LONG-TERM FUNDS

	2014 MAR. 31	2013 MAR. 31
<b>IGM Financial Inc.</b>		
Investors Group	9.3 %	9.8 %
Mackenzie	16.0 %	17.3 %
Counsel	12.7 %	14.3 %

*Mackenzie* – Mackenzie derives the majority of its mutual fund sales through third party financial advisors. Financial advisors generally offer their clients investment products in addition to, and in competition with Mackenzie. Mackenzie also derives sales of its investment products and services from its strategic alliance and institutional clients. Due to the nature of the distribution relationship in these relationships and the relative size of these accounts, gross sale and redemption activity can be more pronounced in these accounts than in a retail relationship. Mackenzie's ability to market its investment products is highly dependent on continued access to these distribution networks. The inability to have such access could have a material adverse effect on Mackenzie's operating results and business prospects. Mackenzie is well positioned to manage this risk and to continue to build and enhance its distribution relationships. Mackenzie's diverse portfolio of financial products and its long-term investment performance record, marketing, educational and service support has made Mackenzie one of Canada's leading investment management companies. These factors are discussed further in the Mackenzie Review of the Business section of this MD&A.

### **The Regulatory Environment**

IGM Financial is subject to complex and changing legal, taxation and regulatory requirements, including the requirements of agencies of the federal, provincial and territorial governments in Canada which regulate the Company and its activities. The Company and its subsidiaries are also subject to the requirements of self-regulatory organizations to which they belong. These and other regulatory bodies regularly adopt new laws, rules, regulations and policies that apply to the Company and its subsidiaries. These requirements include those that apply to IGM Financial as a publicly traded company and those that apply to the Company's subsidiaries based on the nature of their activities. They include regulations related to securities markets, the provision of financial products and services, including fund management, distribution, insurance and mortgages, and other activities carried on by the Company in the markets in which it operates. Regulatory standards affecting the Company and the financial services industry are increasing. The Company and its subsidiaries are subject to regulatory reviews as part of the normal ongoing process of oversight by the various regulators.

Failure to comply with laws, rules or regulations could lead to regulatory sanctions and civil liability, and may have an adverse reputational or financial effect on the Company. The Company manages regulatory risk through its efforts to promote a strong culture of compliance. It monitors regulatory developments and their impact on the Company. It also continues to develop and maintain compliance policies, processes and oversight, including specific communications on compliance and legal matters, training, testing, monitoring and reporting. The Audit Committee of the Company receives regular reporting on compliance initiatives and issues.

Particular regulatory initiatives may have the effect of making the products of the Company's subsidiaries appear to be less competitive than the products of other financial service providers, to third party distribution channels and to clients. Regulatory differences that may impact the competitiveness of the Company's products include regulatory costs, tax treatment, disclosure requirements, transaction processes or other differences that may be as a result of differing regulation or application of regulation. Regulatory developments may also impact product structures, pricing, dealer and advisor compensation. While the Company and its subsidiaries actively monitor such initiatives, and where feasible comment upon or discuss them with regulators, the ability of the Company and its subsidiaries to mitigate the imposition of differential regulatory treatment of financial products or services is limited.

### **Contingencies**

The Company is subject to legal actions arising in the normal course of its business. Although it is difficult to predict the outcome of any such legal actions, based on current knowledge and consultation with legal counsel, management does not expect the outcome of any of these matters, individually or in aggregate, to have a material adverse effect on the Company's consolidated financial position.

### **Acquisition Risk**

The Company undertakes thorough due diligence prior to completing an acquisition, but there is no assurance that the Company will achieve the expected strategic objectives or cost and revenue synergies subsequent to an acquisition. Subsequent changes in the economic environment and other unanticipated factors may affect the Company's ability to achieve expected earnings growth or expense

reductions. The success of an acquisition is dependent on retaining assets under management, clients, and key employees of an acquired company.

#### **Model Risk**

The Company uses a variety of models to assist in: the valuation of financial instruments, operational scenario testing, management of cash flows, capital management, and assessment of potential acquisitions. These models

incorporate internal assumptions, observable market inputs and available market prices. Effective controls exist over the development, implementation and application of these models. However, changes in the internal assumptions or other factors affecting the models could have an adverse effect on the Company's consolidated financial position.

## Outlook

### **THE FINANCIAL SERVICES ENVIRONMENT**

Canadians held \$3.1 trillion in discretionary financial assets with financial institutions at December 31, 2012 based on the most recent report from Investor Economics. The nature of holdings was diverse, ranging from demand deposits held for short-term cash management purposes to longer-term investments held for retirement purposes. Over 60% (\$1.9 trillion) of these financial assets are held within the context of a relationship with a financial advisor, and this is the primary channel serving the longer-term savings needs of Canadians. Of the \$1.2 trillion held outside of a financial advisory relationship, approximately 70% consisted of bank deposits.

Financial advisors represent the primary distribution channel for the Company's products and services, and the core emphasis of the Company's business model is to support these financial advisors as they work with clients to plan for and achieve their financial goals. Multiple sources of emerging research show significantly better financial outcomes for Canadians who use financial advisors compared to those who do not. The Company actively promotes the value of financial advice and the importance of a relationship with an advisor to develop and remain focused on long-term financial plans and goals.

Approximately 35% of Canadian discretionary financial assets or \$1.1 trillion resided in investment funds at December 31, 2012, making it the largest financial asset class held by Canadians. Other asset types include deposit products and direct securities such as stocks and bonds. Approximately 75% of investment funds are comprised of mutual fund products, with other product categories including segregated funds, hedge

funds, pooled funds, closed end funds and exchange traded funds. With \$122 billion in mutual fund assets under management, the Company is among the country's largest investment fund managers. Management believes that investment funds are likely to remain the preferred savings vehicle of Canadians. Investment funds provide investors with the benefits of diversification, professional management, flexibility and convenience, and are available in a broad range of mandates and structures to meet most investor requirements and preferences.

Competition and technology have fostered a trend towards financial service providers offering a comprehensive range of proprietary products and services. Traditional distinctions between bank branches, full service brokerages, financial planning firms and insurance agent sales forces have become obscured as many of these financial service providers strive to offer comprehensive financial advice implemented through access to a broad product shelf. Accordingly, the Canadian financial services industry is characterized by a number of large, diversified, vertically-integrated participants, similar to IGM, who offer both financial planning and investment management services.

Canadian banks distribute financial products and services through their traditional bank branches, as well as through their full service and discount brokerage subsidiaries. Bank branches continue to place increased emphasis on both financial planning and mutual funds. In addition, each of the "big six" banks has one or more mutual fund management subsidiaries. Collectively, mutual fund assets of the "big six" bank-owned mutual fund managers and affiliated firms represented 43% of total industry long-term mutual fund assets at March 31, 2014.



As a result of consolidation activity in the last several years, the Canadian mutual fund management industry is characterized by large, often vertically-integrated, firms. The industry continues to be very concentrated, with the ten largest firms and their subsidiaries representing 67% of industry long-term mutual fund assets and total mutual fund assets under management at March 31, 2014. Management anticipates continuing consolidation in this segment of the industry as smaller participants are acquired by larger organizations.

Management believes that the financial services industry will continue to be influenced by the following trends:

- Shifting demographics as the number of Canadians in their prime savings and retirement years continue to increase.
- Changes in investor attitudes based on economic conditions.
- Continued importance of the role of the financial advisor.
- Public policy related to retirement savings.
- Changes in the regulatory environment.
- An evolving competitive landscape.
- Advancing and changing technology.

## THE COMPETITIVE LANDSCAPE

IGM Financial and its subsidiaries operate in a highly competitive environment. Investors Group and Investment Planning Counsel compete directly with other retail financial service providers, including other financial planning firms, as well as full service brokerages, banks and insurance companies. Investors Group, Mackenzie and Investment Planning Counsel compete directly with other investment managers for assets under management, and their products compete with stocks, bonds and other asset classes for a share of the investment assets of Canadians.

Competition from other financial service providers, alternative product types or delivery channels, and changes in regulations or public preferences could impact the characteristics of product and service offerings of the Company, including pricing, product structures, dealer and advisor compensation and disclosure. The Company monitors developments on an ongoing basis, and engages in policy discussions and develops product and service responses as appropriate.

IGM Financial continues to focus on its commitment to provide quality investment advice

and financial products, service innovations, effective management of the Company and long-term value for its clients and shareholders. Management believes that the Company is well-positioned to meet competitive challenges and capitalize on future opportunities.

The Company enjoys several competitive strengths, including:

- Broad and diversified distribution with an emphasis on those channels emphasizing comprehensive financial planning through a relationship with a financial advisor.
- Broad product capabilities, leading brands and quality sub-advisory relationships.
- Enduring client relationships and the long-standing heritages and cultures of its subsidiaries.
- Benefits of being part of the Power Financial group of companies.

### Broad and Diversified Distribution

IGM Financial's distribution strength is a competitive advantage. In addition to owning two of Canada's largest financial planning organizations, Investors Group and Investment Planning Counsel, IGM Financial has, through Mackenzie, access to distribution through over 30,000 independent financial advisors. Mackenzie also, in its growing strategic alliance business, partners with Canadian and U.S. manufacturing and distribution complexes to provide investment management to a number of retail investment fund mandates.

### Broad Product Capabilities

IGM Financial's subsidiaries continue to develop and launch innovative products and strategic investment planning tools to assist advisors in building optimized portfolios for clients.

### Enduring Relationships

IGM Financial enjoys significant advantages as a result of the enduring relationships that advisors enjoy with clients. In addition, the Company's subsidiaries have strong heritages and cultures which are challenging for competitors to replicate.

### Benefits of Being Part of the Power Financial Group of Companies

As part of the Power Financial group of companies, IGM Financial benefits through expense savings from shared service arrangements, as well as through access to distribution, products and capital.



## Critical Accounting Estimates and Policies

### SUMMARY OF CRITICAL ACCOUNTING ESTIMATES

There were no changes to the Company's assumptions related to critical accounting estimates from those reported at December 31, 2013.

### CHANGES IN ACCOUNTING POLICIES

There were no changes to the Company's accounting policies from those reported at December 31, 2013.

### FUTURE ACCOUNTING CHANGES

The Company continuously monitors the potential changes proposed by the International Accounting Standards Board (IASB) and analyzes the effect that changes in the standards may have on the Company's operations.

#### IFRS 9 Financial Instruments

The IASB is currently developing IFRS 9 which will replace IAS 39, the current standard for accounting for financial instruments. The standard is being completed in three separate phases:

- Classification and measurement: This phase requires that financial assets be classified at either amortized cost or fair value on the basis of the entity's business model for managing the financial assets and the contractual cash flow characteristics of the financial assets.

- Impairment methodology: This phase is expected to replace the current incurred loss model for impairment of financial assets with an expected loss model.
- Hedge accounting: This phase replaces the current rule-based hedge accounting requirements in IAS 39 with guidance that more closely aligns the accounting with an entity's risk management activities.

The impact of this new standard will be assessed as the phases of the project are completed. The IASB has tentatively decided to require entities to apply IFRS 9 for annual periods beginning on or after January 1, 2018.

#### Other

The IASB is currently undertaking several projects which will result in changes to existing IFRS standards that may affect the Company:

<b>IFRS Standard</b>	<b>Expected date of issuance</b>
IFRS 9: Financial Instruments	
Classification and Measurement	Q2 2014 – Final Standard
Impairment	Q2 2014 – Final Standard
Hedge Accounting – Macro Hedge Accounting	Q2 2014 – Discussion Paper
Leases	Q2 2014 – Redeliberations
Revenue Recognition	Q2 2014 – Final Standard

Source: IFRS website at [www.ifrs.org](http://www.ifrs.org)

## Internal Control Over Financial Reporting

During the first quarter of 2014, there have been no changes in the Company's internal control over financial reporting that have materially affected, or are reasonably likely to materially affect, the Company's internal control over financial reporting.

## Other Information

### TRANSACTIONS WITH RELATED PARTIES

The Company entered into tax loss consolidation transactions with its parent company, Power Financial Corporation, after obtaining advance tax rulings:

- The Company acquired \$1.25 billion of 6.01% preferred shares of a wholly-owned subsidiary of Power Financial Corporation. As sole consideration for the preferred shares, the Company issued \$1.25 billion of 6.00% secured demand debentures to Power Financial Corporation. Effective December 31, 2013, the Company exercised its legally enforceable right to settle the preferred shares and the debenture on a net basis.
- On January 7, 2014, the Company acquired \$1.67 billion of 4.51% preferred shares of a wholly-owned subsidiary of Power Financial Corporation. As sole consideration for the preferred shares, the Company issued \$1.67 billion of 4.50% secured demand debentures to Power Financial Corporation. The Company has legally enforceable rights to settle these financial instruments on a net basis and the Company intends to exercise these rights. The preferred shares and debentures and related dividend income and interest expense are offset in the Consolidated Financial Statements of the Company.

Tax savings arise due to the tax deductibility of the interest expense.

For further information on transactions involving related parties, see Notes 8 and 25 to the Company's Annual Financial Statements.

### OUTSTANDING SHARE DATA

Outstanding common shares of IGM Financial as at March 31, 2014 totalled 252,360,891. Outstanding stock options as at March 31, 2014 totalled 7,803,404, of which 3,422,319 were exercisable. As at May 7, 2014, outstanding common shares totalled 252,354,931 and outstanding stock options totalled 7,401,999 of which 3,295,679 were exercisable.

Perpetual preferred shares of \$150 million were outstanding as at March 31, 2014, unchanged at May 7, 2014.

### SEDAR

Additional information relating to IGM Financial, including the Company's most recent financial statements and Annual Information Form, is available at [www.sedar.com](http://www.sedar.com).

# Interim Condensed Consolidated Financial Statements

## Consolidated Statements of Earnings

<i>(unaudited)</i> <i>(in thousands of Canadian dollars, except shares and per share amounts)</i>	THREE MONTHS ENDED MARCH 31	
	2014	2013
<b>Revenues</b>		
Management fees	\$ 485,766	\$ 442,870
Administration fees	95,223	85,585
Distribution fees	92,411	81,445
Net investment income and other	22,002	23,465
Proportionate share of affiliate's earnings	19,444	19,333
	<b>714,846</b>	<b>652,698</b>
<b>Expenses</b>		
Commission	243,169	218,029
Non-commission	195,777	177,898
Interest	22,749	22,749
	<b>461,695</b>	<b>418,676</b>
Earnings before income taxes	253,151	234,022
Income taxes	56,490	51,298
<b>Net earnings</b>	<b>196,661</b>	<b>182,724</b>
Perpetual preferred share dividends	2,213	2,213
<b>Net earnings available to common shareholders</b>	<b>\$ 194,448</b>	<b>\$ 180,511</b>
Average number of common shares <i>(in thousands)</i> (Note 11)		
– Basic	252,368	251,971
– Diluted	253,413	252,455
Earnings per share <i>(in dollars)</i> (Note 11)		
– Basic	\$ 0.77	\$ 0.72
– Diluted	\$ 0.77	\$ 0.72

*(See accompanying notes to interim condensed consolidated financial statements.)*

# Consolidated Statements of Comprehensive Income

(unaudited)  
(in thousands of Canadian dollars)

THREE MONTHS ENDED MARCH 31  
2014 2013

<b>Net earnings</b>	<b>\$ 196,661</b>	<b>\$ 182,724</b>
<b>Other comprehensive income (loss), net of tax</b>		
<b>Items that will not be reclassified to Net earnings</b>		
Employee benefits		
Net actuarial gains (losses), <i>net of tax of \$5,552 and \$(1,068)</i>	<b>(15,016)</b>	2,885
Investment in affiliate – employee benefits and other		
Other comprehensive income (loss), <i>net of tax of nil</i>	<b>5,756</b>	–
<b>Items that may be reclassified subsequently to Net earnings</b>		
Available for sale securities		
Net unrealized gains (losses), <i>net of tax of \$(44) and \$(389)</i>	<b>122</b>	1,079
Reclassification of realized (gains) losses to net earnings, <i>net of tax of \$40 and \$330</i>	<b>(111)</b>	(922)
	<b>11</b>	157
Investment in affiliate and other		
Other comprehensive income (loss), <i>net of tax of \$404 and \$(707)</i>	<b>15,041</b>	7,993
	<b>5,792</b>	11,035
<b>Comprehensive income</b>	<b>\$ 202,453</b>	<b>\$ 193,759</b>

(See accompanying notes to interim condensed consolidated financial statements.)

# Consolidated Balance Sheets

(unaudited)  
(in thousands of Canadian dollars)

MARCH 31      DECEMBER 31  
2014              2013

## Assets

Cash and cash equivalents	\$ 1,128,153	\$ 1,082,437
Securities	66,780	68,735
Accounts and other receivables	382,661	367,532
Income taxes recoverable	56,248	33,044
Loans (Note 3)	5,920,979	5,851,500
Derivative financial instruments	45,938	57,351
Other assets	44,594	35,411
Investment in affiliate	745,187	717,775
Capital assets	118,162	121,435
Deferred selling commissions	709,789	688,230
Deferred income taxes	61,148	64,010
Intangible assets	1,142,092	1,136,850
Goodwill	2,656,539	2,655,859
	<b>\$ 13,078,270</b>	<b>\$ 12,880,169</b>

## Liabilities

Accounts payable and accrued liabilities	\$ 305,544	\$ 352,257
Income taxes payable	24,717	33,099
Derivative financial instruments	32,500	35,476
Deposits and certificates	189,766	186,420
Other liabilities	387,318	365,519
Obligations to securitization entities (Note 4)	5,727,527	5,572,055
Deferred income taxes	315,991	302,748
Long-term debt	1,325,000	1,325,000
	<b>8,308,363</b>	<b>8,172,574</b>

## Shareholders' Equity

Share capital		
Perpetual preferred shares	150,000	150,000
Common shares	1,645,947	1,630,844
Contributed surplus	31,550	32,627
Retained earnings	3,019,577	2,977,083
Accumulated other comprehensive income (loss)	(77,167)	(82,959)
	<b>4,769,907</b>	<b>4,707,595</b>
	<b>\$ 13,078,270</b>	<b>\$ 12,880,169</b>

These interim condensed consolidated financial statements were approved and authorized for issuance by the Board of Directors on May 9, 2014.

(See accompanying notes to interim condensed consolidated financial statements.)

# Consolidated Statements of Changes in Shareholders' Equity

THREE MONTHS ENDED MARCH 31

<i>(unaudited)</i> <i>(in thousands of Canadian dollars)</i>	SHARE CAPITAL			RETAINED EARNINGS	ACCUMULATED OTHER COMPREHENSIVE INCOME (LOSS) <i>(Note 8)</i>	TOTAL SHAREHOLDERS' EQUITY
	PERPETUAL PREFERRED SHARES <i>(Note 5)</i>	COMMON SHARES <i>(Note 5)</i>	CONTRIBUTED SURPLUS			
<b>2014</b>						
<b>Balance, beginning of period</b>	<b>\$ 150,000</b>	<b>\$ 1,630,844</b>	<b>\$ 32,627</b>	<b>\$ 2,977,083</b>	<b>\$ (82,959)</b>	<b>\$ 4,707,595</b>
Net earnings	-	-	-	196,661	-	196,661
Other comprehensive income (loss), net of tax	-	-	-	-	5,792	5,792
Total comprehensive income (loss)	-	-	-	196,661	5,792	202,453
Common shares						
Issued under stock option plan	-	17,117	-	-	-	17,117
Purchased for cancellation	-	(2,014)	-	-	-	(2,014)
Stock options						
Current period expense	-	-	1,342	-	-	1,342
Exercised	-	-	(2,419)	-	-	(2,419)
Perpetual preferred share dividends	-	-	-	(2,213)	-	(2,213)
Common share dividends	-	-	-	(135,657)	-	(135,657)
Common share cancellation excess and other <i>(Note 5)</i>	-	-	-	(16,297)	-	(16,297)
<b>Balance, end of period</b>	<b>\$ 150,000</b>	<b>\$ 1,645,947</b>	<b>\$ 31,550</b>	<b>\$ 3,019,577</b>	<b>\$ (77,167)</b>	<b>\$ 4,769,907</b>
<b>2013</b>						
Balance, beginning of period	\$ 150,000	\$ 1,572,573	\$ 36,468	\$ 2,813,257	\$ (132,305)	\$ 4,439,993
Net earnings	-	-	-	182,724	-	182,724
Other comprehensive income (loss), net of tax	-	-	-	-	11,035	11,035
Total comprehensive income (loss)	-	-	-	182,724	11,035	193,759
Common shares						
Issued under stock option plan	-	8,260	-	-	-	8,260
Purchased for cancellation	-	(2,649)	-	-	-	(2,649)
Stock options						
Current period expense	-	-	1,251	-	-	1,251
Exercised	-	-	(1,128)	-	-	(1,128)
Perpetual preferred share dividends	-	-	-	(2,213)	-	(2,213)
Common share dividends	-	-	-	(135,401)	-	(135,401)
Common share cancellation excess and other <i>(Note 5)</i>	-	-	-	(22,477)	-	(22,477)
Balance, end of period	\$ 150,000	\$ 1,578,184	\$ 36,591	\$ 2,835,890	\$ (121,270)	\$ 4,479,395

*(See accompanying notes to interim condensed consolidated financial statements.)*



# Consolidated Statements of Cash Flows

(unaudited)  
(in thousands of Canadian dollars)

THREE MONTHS ENDED MARCH 31  
2014 2013

## Operating activities

Earnings before income taxes	\$ 253,151	\$ 234,022
Income taxes paid	(65,252)	(54,442)
Adjustments to determine net cash from operating activities		
Deferred selling commission amortization	60,684	63,885
Amortization of capital and intangible assets	8,105	8,168
Changes in operating assets and liabilities and other	(73,240)	(56,081)
	183,448	195,552
Deferred selling commissions paid	(82,243)	(77,979)
	101,205	117,573

## Financing activities

Net increase in deposits and certificates	3,346	7,122
Net increase in obligations related to assets sold under repurchase agreements	–	1,457
Net increase in obligations to securitization entities	155,451	54,724
Issue of common shares	14,698	7,132
Common shares purchased for cancellation	(16,763)	(18,534)
Perpetual preferred share dividends paid	(2,213)	(2,213)
Common share dividends paid	(135,612)	(135,497)
	18,907	(85,809)

## Investing activities

Purchase of securities	(6,937)	(31,403)
Proceeds from the sale of securities	10,696	31,122
Net increase in loans	(68,390)	(58,141)
Net additions to capital assets	(638)	(1,237)
Net cash used in acquisitions and additions to intangible assets	(9,127)	(4,054)
Investment in affiliate	–	(50,115)
	(74,396)	(113,828)

Increase (decrease) in cash and cash equivalents	45,716	(82,064)
Cash and cash equivalents, beginning of period	1,082,437	1,059,090

**Cash and cash equivalents, end of period** \$ 1,128,153 \$ 977,026

Cash	\$ 55,867	\$ 72,696
Cash equivalents	1,072,286	904,330
	\$ 1,128,153	\$ 977,026

## Supplemental disclosure of cash flow information related to operating activities

Interest and dividends received	\$ 55,893	\$ 51,289
Interest paid	\$ 40,287	\$ 35,765

(See accompanying notes to interim condensed consolidated financial statements.)

# Notes to the Interim Condensed Consolidated Financial Statements

MARCH 31, 2014 (unaudited) (In thousands of Canadian dollars, except shares and per share amounts)

## 1. CORPORATE INFORMATION

IGM Financial Inc. (the Company) is a publicly listed company (TSX: IGM), incorporated and domiciled in Canada. The registered address of the Company is 447 Portage Avenue, Winnipeg, Manitoba, Canada. The Company is controlled by Power Financial Corporation.

IGM Financial Inc. is a financial services company which serves the financial needs of Canadians through its principal subsidiaries, each operating distinctly within the advice segment of the financial services market. The Company's principal subsidiaries are Investors Group Inc. and Mackenzie Financial Corporation.

## 2. SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES

The unaudited Interim Condensed Consolidated Financial Statements of the Company (Interim Financial Statements) have been prepared in accordance with International Accounting Standard 34, *Interim Financial Reporting*, using the accounting policies as set out in Note 2 to the Consolidated Financial Statements for the year ended December 31, 2013. The Interim Financial Statements should be read in conjunction with the Consolidated Financial Statements in the 2013 IGM Financial Inc. Annual Report.

### Future accounting changes

The Company continuously monitors the potential changes proposed by the International Accounting Standards Board (IASB) and analyzes the effect that changes in the standards may have on the Company's operations.

### IFRS 9 Financial Instruments

The IASB is currently developing IFRS 9 which will replace IAS 39, the current standard for accounting for financial instruments. The standard is being completed in three separate phases:

- Classification and measurement: This phase requires that financial assets be classified at either amortized cost or fair value on the basis of the entity's business model for managing the financial assets and the contractual cash flow characteristics of the financial assets.
- Impairment methodology: This phase is expected to replace the current incurred loss model for impairment of financial assets with an expected loss model.
- Hedge accounting: This phase replaces the current rule-based hedge accounting requirements in IAS 39 with guidance that more closely aligns the accounting with an entity's risk management activities.

The impact of this new standard will be assessed as the phases of the project are completed. The IASB has tentatively decided to require entities to apply IFRS 9 for annual periods beginning on or after January 1, 2018.

## 3. LOANS

	CONTRACTUAL MATURITY			MARCH 31	DECEMBER 31
	I YEAR OR LESS	I - 5 YEARS	OVER 5 YEARS	2014 TOTAL	2013 TOTAL
<b>Loans and receivables</b>					
Residential mortgages	\$ 994,544	\$ 4,693,829	\$ 4,462	\$ 5,692,835	\$ 5,527,957
Less: Collective allowance				728	728
				<u>5,692,107</u>	<u>5,527,229</u>
<b>Held for trading</b>				<u>228,872</u>	<u>324,271</u>
				<u>\$ 5,920,979</u>	<u>\$ 5,851,500</u>

The change in the collective allowance for credit losses is as follows:

Balance, beginning of period	\$ 728	\$ 669
Recoveries	(97)	(113)
Provision for credit losses	97	172
Balance, end of period	<u>\$ 728</u>	<u>\$ 728</u>

### 3. LOANS *(continued)*

Total impaired loans as at March 31, 2014 were \$2,687 (December 31, 2013 – \$1,846).

Total interest income on loans classified as loans and receivables was \$42.0 million (2013 – \$37.1 million). Total interest expense on obligations to securitization entities, related to securitized loans, was \$30.8 million (2013 – \$26.3 million). Gains realized on the sale of residential mortgages totalled \$2.9 million (2013 – \$5.6 million). Other gains and fair value adjustments related to mortgage banking operations totalled \$1.2 million (2013 – \$6.4 million). These amounts were included in Net investment income and other. Net investment income and other also includes other mortgage banking related items including interest income on mortgages held for trading, portfolio insurance, issue costs, and other items.

### 4. SECURITIZATIONS

The Company securitizes residential mortgages through the Canada Mortgage and Housing Corporation (CMHC) sponsored National Housing Act Mortgage-Backed Securities (NHA MBS) Program and Canada Mortgage Bond (CMB) Program and through Canadian bank-sponsored asset-backed commercial paper (ABCP) programs. These transactions do not meet the requirements for derecognition as the Company retains prepayment risk and certain elements of credit risk. Accordingly, the Company has retained these mortgages on its balance sheets and has recorded an offsetting liability for the net proceeds received as Obligations to securitization entities which is carried at amortized cost.

The Company earns interest on the mortgages and pays interest on the obligations to securitization entities. As part of the CMB transactions, the Company enters into a swap transaction whereby the Company pays coupons on CMBs and receives investment returns on the NHA MBS and the reinvestment of repaid mortgage principal. A component of this swap, related to the obligation to pay CMB coupons and receive investment returns on repaid mortgage principal, is recorded as a derivative and had a negative fair value of \$23.6 million at March 31, 2014 (December 31, 2013 – \$16.2 million).

Under the NHA MBS and CMB Program, the Company has an obligation to make timely payments to security holders regardless of whether amounts are received from mortgagors. All mortgages securitized under the NHA MBS and CMB Program are insured by CMHC or another approved insurer under the program. As part of the ABCP transactions, the Company has provided cash reserves for credit enhancement which are carried at cost. Credit risk is limited to these cash reserves and future net interest income as the ABCP Trusts have no recourse to the Company's other assets for failure to make payments when due. Credit risk is further limited to the extent these mortgages are insured.

	SECURITIZED MORTGAGES	OBLIGATIONS TO SECURITIZATION ENTITIES	NET
<b>MARCH 31, 2014</b>			
Carrying value			
NHA MBS and CMB Program	\$ 3,912,252	\$ 3,954,563	\$ (42,311)
Bank sponsored ABCP	1,745,547	1,772,964	(27,417)
Total	\$ 5,657,799	\$ 5,727,527	\$ (69,728)
Fair value	\$ 5,824,349	\$ 5,821,113	\$ 3,236
<b>DECEMBER 31, 2013</b>			
Carrying value			
NHA MBS and CMB Program	\$ 3,802,648	\$ 3,843,383	\$ (40,735)
Bank sponsored ABCP	1,688,936	1,728,672	(39,736)
Total	\$ 5,491,584	\$ 5,572,055	\$ (80,471)
Fair value	\$ 5,659,082	\$ 5,671,379	\$ (12,297)

The carrying value of Obligations to securitization entities, which is recorded net of issue costs, includes principal payments received on securitized mortgages that are not due to be settled until after the reporting period. Issue costs are amortized over the life of the obligation on an effective interest rate basis.

## 5. SHARE CAPITAL

### Authorized

Unlimited number of:

- First preferred shares, issuable in series
- Second preferred shares, issuable in series
- Class 1 non-voting shares
- Common shares, no par value

### Issued and outstanding

	MARCH 31, 2014		MARCH 31, 2013	
	SHARES	STATED VALUE	SHARES	STATED VALUE
Perpetual preferred shares – classified as equity:				
First preferred shares, Series B	6,000,000	\$ 150,000	6,000,000	\$ 150,000
Common shares:				
Balance, beginning of period	252,309,767	\$ 1,630,844	252,098,907	\$ 1,572,573
Issued under Stock Option Plan <i>(Note 7)</i>	361,124	17,117	227,371	8,260
Purchased for cancellation	(310,000)	(2,014)	(424,000)	(2,649)
Balance, end of period	252,360,891	\$ 1,645,947	251,902,278	\$ 1,578,184

### Normal course issuer bid

In the first quarter of 2014, 310,000 shares (2013 – 424,000) shares were purchased at a cost of \$16.8 million (2013 – \$18.5 million). The premium paid to purchase the shares in excess of the stated value was charged to Retained earnings.

The Company commenced a normal course issuer bid on April 14, 2014 which is effective until March 19, 2015.

Pursuant to this bid, the Company may purchase up to 12.6 million or 5% of its common shares outstanding as at March 31, 2014. On April 12, 2013, the Company commenced a normal course issuer bid, effective for one year, authorizing it to purchase up to 12.6 million or 5% of its common shares outstanding as at March 31, 2013.

In connection with its normal course issuer bid, the Company has established an automatic securities purchase plan for its common shares. The automatic securities purchase plan provides standard instructions regarding how IGM Financial's common shares are to be purchased under its normal course issuer bid during certain pre-determined trading blackout periods. Outside of these pre-determined trading blackout periods, purchases under the Company's normal course issuer bid will be completed based upon management's discretion.

## 6. CAPITAL MANAGEMENT

The capital management policies, procedures and activities of the Company are discussed in the Capital Resources section of the Company's Management's Discussion and Analysis contained in the First Quarter 2014 Report to Shareholders and have not changed significantly since December 31, 2013.

## 7. SHARE-BASED PAYMENTS

### Stock option plan

	MARCH 31 2014	DECEMBER 31 2013
Common share options		
– Outstanding	7,803,404	7,442,999
– Exercisable	3,422,319	2,943,693

In the first quarter of 2014, the Company granted 1,024,685 options to employees (2013 – 958,450). The fair value of options granted during the three months ended March 31, 2014 has been estimated at \$6.59 per option (2013 – \$4.91) using the Black-Scholes option pricing model. The closing share price at the grant date was \$54.01. The assumptions used in the valuation model include:

	THREE MONTHS ENDED MARCH 31	
	2014	2013
Exercise price	\$ 53.81	\$ 44.73
Risk-free interest rate	1.90%	1.77%
Expected option life	6 years	6 years
Expected volatility	21.00%	22.00%
Expected dividend yield	4.00%	4.81%

Expected volatility has been estimated based on the historic volatility of the Company's share price over six years which is reflective of the expected option life. Options vest over a period of up to 7.5 years from the grant date and are exercisable no later than 10 years after the grant date. A portion of the outstanding options can only be exercised once certain performance targets are met.

## 8. ACCUMULATED OTHER COMPREHENSIVE INCOME (LOSS)

	EMPLOYEE BENEFITS	AVAILABLE FOR SALE SECURITIES	INVESTMENT IN AFFILIATE AND OTHER	TOTAL
<b>MARCH 31, 2014</b>				
Balance, beginning of period	\$ (68,593)	\$ 420	\$ (14,786)	\$ (82,959)
Other comprehensive income (loss)	(15,016)	11	20,797	5,792
Balance, end of period	\$ (83,609)	\$ 431	\$ 6,011	\$ (77,167)
<b>MARCH 31, 2013</b>				
Balance, beginning of period	\$ (92,475)	\$ 963	\$ (40,793)	\$ (132,305)
Other comprehensive income (loss)	2,885	157	7,993	11,035
Balance, end of period	\$ (89,590)	\$ 1,120	\$ (32,800)	\$ (121,270)

Amounts are recorded net of tax.

## 9. RISK MANAGEMENT

The risk management policies and procedures of the Company are discussed in the Financial Instruments Risk section of the Company's Management's Discussion and Analysis contained in the First Quarter 2014 Report to Shareholders and have not changed significantly since December 31, 2013.

## 10. FAIR VALUE OF FINANCIAL INSTRUMENTS

Fair values are management's estimates and are generally calculated using market conditions at a specific point in time and may not reflect future fair values. The calculations are subjective in nature, involve uncertainties and are matters of significant judgment.

All financial instruments measured at fair value and those for which fair value is disclosed are classified into one of three levels that distinguish fair value measurements by the significance of the inputs used for valuation.

Fair value is determined based on the price that would be received for an asset or paid to transfer a liability in the most advantageous market, utilizing a hierarchy of three different valuation techniques, based on the lowest level input that is significant to the fair value measurement in its entirety.

Level 1 – Unadjusted quoted prices in active markets for identical assets or liabilities;

Level 2 – Observable inputs other than Level 1 quoted prices for similar assets or liabilities in active markets; quoted prices for identical or similar assets or liabilities in markets that are not active; or inputs other than quoted prices that are observable or corroborated by observable market data; and

Level 3 – Unobservable inputs that are supported by little or no market activity. Valuation techniques are primarily model-based.

Markets are considered inactive when transactions are not occurring with sufficient regularity. Inactive markets may be characterized by a significant decline in the volume and level of observed trading activity or through large or erratic bid/offer spreads. In those instances where traded markets are not considered sufficiently active, fair value is measured using valuation models which may utilize predominantly observable market inputs (Level 2) or may utilize predominantly non-observable market inputs (Level 3). Management considers all reasonably available information including indicative broker quotations, any available pricing for similar instruments, recent arms length market transactions, any relevant observable market inputs, and internal model-based estimates. Management exercises judgment in determining the most appropriate inputs and the weighting ascribed to each input as well as in the selection of valuation methodologies.

Fair value is determined using the following methods and assumptions:

Securities are valued using quoted prices from active markets, when available. When a quoted market price is not readily available, valuation techniques are used that require assumptions related to discount rates and the timing and amount of future cash flows. Wherever possible, observable market inputs are used in the valuation techniques.

Loans classified as Level 2 are valued using market interest rates for loans with similar credit risk and maturity.

Loans classified as Level 3 are valued by discounting the expected future cash flows at prevailing market yields.

Obligations to securitization entities are valued by discounting the expected future cash flows at prevailing market yields for securities issued by these securitization entities having similar terms and characteristics.

Deposits and certificates are valued by discounting the contractual cash flows using market interest rates currently offered for deposits with similar terms and credit risks.

Long-term debt is valued using quoted prices for each debenture available in the market.

Derivative financial instruments are valued based on quoted market prices, where available, prevailing market rates for instruments with similar characteristics and maturities, or discounted cash flow analysis.

Level 1 assets include exchange-traded equity securities and open-end investment fund units in instances where there are quoted prices available from active markets.

Level 2 assets and liabilities include loans, derivative financial instruments, deposits and certificates and long-term debt. The fair value of derivative financial instruments and deposits and certificates are determined using valuation models, discounted cash flow methodologies, or similar techniques using primarily observable market inputs. The fair value of long-term debt is determined using indicative broker quotes.

Level 3 assets and liabilities include securities with little or no trading activity valued using broker-dealer quotes, loans, obligations to securitization entities and derivative financial instruments. Derivative financial instruments consist of principal reinvestment account swaps which represent the component of a swap entered into under the CMB Program



## 10. FAIR VALUE OF FINANCIAL INSTRUMENTS *(continued)*

whereby the Company pays coupons on Canada Mortgage Bonds and receives investment returns on the reinvestment of repaid mortgage principal. Fair value is determined by discounting the projected cashflows of the swaps. The notional amount, which is an input used to determine the fair value of the swap, is determined using an average unobservable prepayment rate of 15% which is based on historical prepayment patterns. An increase (decrease) in the assumed mortgage prepayment rate increases (decreases) the notional amount of the swap.

The following table presents the carrying amounts and fair values of financial assets and financial liabilities, including their levels in the fair value hierarchy. The table distinguishes between those financial instruments recorded at fair value and those recorded at amortized cost. The table also excludes fair value information for financial assets and financial liabilities not measured at fair value if the carrying amount is a reasonable approximation of fair value. These items include cash and cash equivalents, accounts and other receivables, certain other financial assets, accounts payable and accrued liabilities, repurchase agreements, and certain other financial liabilities.

	CARRYING VALUE	FAIR VALUE			TOTAL
		LEVEL 1	LEVEL 2	LEVEL 3	
<b>MARCH 31, 2014</b>					
<b>Financial assets recorded at fair value</b>					
Securities					
– Available for sale	\$ 3,562	\$ 3,562	\$ –	\$ –	\$ 3,562
– Held for trading	63,218	60,722	999	1,497	63,218
Loans					
– Held for trading	228,872	–	228,872	–	228,872
Derivative financial instruments	45,938	–	43,260	2,678	45,938
<b>Financial assets recorded at amortized cost</b>					
Loans					
– Loans and receivables	5,692,107	–	35,305	5,824,349	5,859,654
<b>Financial liabilities recorded at fair value</b>					
Derivative financial instruments	32,500	–	6,226	26,274	32,500
<b>Financial liabilities recorded at amortized cost</b>					
Deposits and certificates	189,766	–	191,244	–	191,244
Obligations to securitization entities	5,727,527	–	–	5,821,113	5,821,113
Long-term debt	1,325,000	–	1,622,877	–	1,622,877
<b>DECEMBER 31, 2013</b>					
<b>Financial assets recorded at fair value</b>					
Securities					
– Available for sale	\$ 4,113	\$ 4,113	\$ –	\$ –	\$ 4,113
– Held for trading	64,622	62,216	960	1,446	64,622
Loans					
– Held for trading	324,271	–	324,271	–	324,271
Derivative financial instruments	57,351	–	48,946	8,405	57,351
<b>Financial assets recorded at amortized cost</b>					
Loans					
– Loans and receivables	5,527,229	–	35,958	5,659,082	5,695,040
<b>Financial liabilities recorded at fair value</b>					
Derivative financial instruments	35,476	–	10,908	24,568	35,476
<b>Financial liabilities recorded at amortized cost</b>					
Deposits and certificates	186,420	–	187,941	–	187,941
Obligations to securitization entities	5,572,055	–	–	5,671,379	5,671,379
Long-term debt	1,325,000	–	1,577,807	–	1,577,807

There were no significant transfers between Level 1 and Level 2 in 2014 and 2013.

## 10. FAIR VALUE OF FINANCIAL INSTRUMENTS *(continued)*

The following table provides a summary of changes in Level 3 assets and liabilities measured at fair value on a recurring basis.

	BALANCE JANUARY 1	GAINS/ (LOSSES) INCLUDED IN NET EARNINGS <sup>(1)</sup>	PURCHASES AND ISSUANCES	SETTLEMENTS	TRANSFERS IN/OUT	BALANCE MARCH 31
<b>MARCH 31, 2014</b>						
<b>Assets</b>						
Securities						
– Held for trading	\$ 1,446	\$ –	\$ 51	\$ –	\$ –	\$ 1,497
<b>Liabilities</b>						
Derivative financial instruments, net	16,163	(12,642)	(626)	4,583	–	23,596
<b>MARCH 31, 2013</b>						
<b>Assets</b>						
Securities						
– Held for trading	\$ 840	\$ (45)	\$ 100	\$ –	\$ –	\$ 895
<b>Liabilities</b>						
Derivative financial instruments, net	56,245	(624)	(42)	4,170	–	52,657

(1) Included in Net investment income in the Consolidated Statements of Earnings.

## 11. EARNINGS PER COMMON SHARE

	THREE MONTHS ENDED MARCH 31	
	2014	2013
<b>Earnings</b>		
Net earnings	\$ 196,661	\$ 182,724
Perpetual preferred share dividends	2,213	2,213
Net earnings available to common shareholders	\$ 194,448	\$ 180,511
<b>Number of common shares <i>(in thousands)</i></b>		
Average number of common shares outstanding		
Add:	252,368	251,971
– Potential exercise of outstanding stock options	1,045	484
Average number of common shares outstanding – diluted basis	253,413	252,455
<b>Earnings per common share <i>(in dollars)</i></b>		
Basic	\$ 0.77	\$ 0.72
Diluted	\$ 0.77	\$ 0.72

## 12. RELATED PARTY TRANSACTIONS

The Company entered into tax loss consolidation transactions with its parent company, Power Financial Corporation, after obtaining advance tax rulings:

- The Company acquired \$1.25 billion of 6.01% preferred shares of a wholly-owned subsidiary of Power Financial Corporation. As sole consideration for the preferred shares, the Company issued \$1.25 billion of 6.00% secured demand debentures to Power Financial Corporation. Effective December 31, 2013, the Company exercised its legally enforceable right to settle the preferred shares and the debenture on a net basis.
- On January 7, 2014, the Company acquired \$1.67 billion of 4.51% preferred shares of a wholly-owned subsidiary of Power Financial Corporation. As sole consideration for the preferred shares, the Company issued \$1.67 billion of 4.50% secured demand debentures to Power Financial Corporation. The Company has legally enforceable rights to settle these financial instruments on a net basis and the Company intends to exercise these rights.

The preferred shares and debentures and related dividend income and interest expense are offset in the Consolidated Financial Statements of the Company. Tax savings arise due to the tax deductibility of the interest expense.

## 13. SEGMENTED INFORMATION

The Company's reportable segments are:

- Investors Group
- Mackenzie
- Corporate and Other

These segments reflect the current organizational structure and internal financial reporting. Management measures and evaluates the performance of these segments based on earnings before interest and taxes.

Investors Group earns fee-based revenues in the conduct of its core business activities which are primarily related to the distribution, management and administration of its investment funds. It also earns fee revenues from the provision of brokerage services and the distribution of insurance and banking products. In addition, Investors Group earns intermediary revenues primarily from mortgage banking and servicing activities and from the assets funded by deposit and certificate products.

Mackenzie earns fee-based revenues from services it provides as fund manager to its investment funds and as investment advisor to sub-advisory and institutional accounts.

Corporate and Other includes Investment Planning Counsel, equity income from its investment in Lifeco, net investment income on unallocated investments, other income, and also includes consolidation elimination entries.

### 13. SEGMENTED INFORMATION *(continued)*

	2014			
Three months ended March 31	INVESTORS GROUP	MACKENZIE	CORPORATE AND OTHER	TOTAL
<b>Revenues</b>				
Management fees	\$ 300,682	\$ 171,720	\$ 13,364	\$ 485,766
Administration fees	66,009	26,045	3,169	95,223
Distribution fees	48,495	3,214	40,702	92,411
Net investment income and other	13,243	1,359	26,844	41,446
	<b>428,429</b>	<b>202,338</b>	<b>84,079</b>	<b>714,846</b>
<b>Expenses</b>				
Commission	130,457	73,780	38,932	243,169
Non-commission	109,943	70,800	15,034	195,777
	<b>240,400</b>	<b>144,580</b>	<b>53,966</b>	<b>438,946</b>
Earnings before undernoted	<b>\$ 188,029</b>	<b>\$ 57,758</b>	<b>\$ 30,113</b>	<b>275,900</b>
Interest expense				22,749
Earnings before income taxes				253,151
Income taxes				56,490
Net earnings				196,661
Perpetual preferred share dividends				2,213
Net earnings available to common shareholders				<b>\$ 194,448</b>
<b>Identifiable assets</b>				
Identifiable assets	\$ 7,048,431	\$ 1,343,281	\$ 2,030,019	\$10,421,731
Goodwill	1,347,781	1,168,580	140,178	2,656,539
Total assets	<b>\$ 8,396,212</b>	<b>\$ 2,511,861</b>	<b>\$ 2,170,197</b>	<b>\$13,078,270</b>

### 13. SEGMENTED INFORMATION *(continued)*

2013

Three months ended March 31	INVESTORS GROUP	MACKENZIE	CORPORATE AND OTHER	TOTAL
<b>Revenues</b>				
Management fees	\$ 270,141	\$ 161,321	\$ 11,408	\$ 442,870
Administration fees	57,555	25,382	2,648	85,585
Distribution fees	46,472	3,795	31,178	81,445
Net investment income and other	18,428	1,694	22,676	42,798
	392,596	192,192	67,910	652,698
<b>Expenses</b>				
Commission	121,084	66,566	30,379	218,029
Non-commission	99,297	66,642	11,959	177,898
	220,381	133,208	42,338	395,927
Earnings before undernoted	\$ 172,215	\$ 58,984	\$ 25,572	256,771
Interest expense				22,749
Earnings before income taxes				234,022
Income taxes				51,298
Net earnings				182,724
Perpetual preferred share dividends				2,213
Net earnings available to common shareholders				\$ 180,511
<b>Identifiable assets</b>				
Identifiable assets	\$ 6,291,014	\$ 1,335,625	\$ 1,793,975	\$ 9,420,614
Goodwill	1,347,781	1,168,580	122,593	2,638,954
Total assets	\$ 7,638,795	\$ 2,504,205	\$ 1,916,568	\$ 12,059,568

# Shareholder Information

## Head Office

447 Portage Avenue  
Winnipeg, Manitoba  
R3B 3H5  
Telephone: 204 943 0361  
Fax: 204 947 1659

## Auditor

Deloitte LLP

## Transfer Agent and Registrar

Computershare Trust  
Company of Canada  
Telephone: 800 564 6253  
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Toronto, Ontario M5J 2Y1

510 Burrard Street, 2<sup>nd</sup> Floor  
Vancouver, British Columbia V6C 3B9

## Stock Exchange Listing

### Toronto Stock Exchange

Shares of IGM Financial Inc. are listed on the Toronto Stock Exchange under the following listings:  
Common Shares: IGM  
First Preferred Shares, Series B: IGM.PR.B

## Shareholder Information

For additional financial information about the Company, please contact:

### Investor Relations

investor.relations@igmfinancial.com

For copies of the annual or quarterly reports, please contact the Corporate Secretary's office at 204 956 8383 or visit our website at [www.igmfinancial.com](http://www.igmfinancial.com)

Si vous préférez recevoir ce rapport en français, veuillez vous adresser au Secrétaire de Société financière IGM Inc., 447 Portage Avenue, Winnipeg (Manitoba) R3B 3H5

## Normal Course Issuer Bid

The Company has renewed its Normal Course Issuer Bid through the facilities of the Toronto Stock Exchange from April 14, 2014 to March 19, 2015. During the course of the Bid, the Company intends to purchase for cancellation up to but not more than 12,618,045 of its common shares, representing approximately 5% of its outstanding common shares. Shareholders may obtain a copy of the Bid, without charge, by contacting the Corporate Secretary's Department at the Company's Head Office.

## Websites

Visit our websites at  
[www.igmfinancial.com](http://www.igmfinancial.com)  
[www.investorsgroup.com](http://www.investorsgroup.com)  
[www.mackenzieinvestments.com](http://www.mackenzieinvestments.com)  
[www.ipcc.ca](http://www.ipcc.ca)

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